# A GUIDE TO

# Legal Services in Maryland



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Newly Revised Edition for 2014

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# MARYLAND STATE BAR ASSOCIATION SECTION OF DELIVERY OF LEGAL SERVICES





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#### A GUIDE TO LEGAL SERVICES IN MARYLAND

#### 2014 Edition



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For updates or additional copies of this Guide, contact PBRC at 410-837-9379 or email pbrc@probonomd.org



#### INTRODUCTION

The 2014 edition of the *Guide to Legal Services in Maryland (Guide)* has been compiled and updated by the Pro Bono Resource Center of Maryland, Inc. (PBRC), the statewide coordinator and clearinghouse for volunteer civil legal services. PBRC's mission is to promote equal access to justice in Maryland by coordinating and supporting volunteer civil legal services, providing resources and support for legal advocates for the poor, and promoting cooperation within the legal community. *PBRC does not provide legal advice or direct legal representation.* 

This *Guide* is geared primarily to assist individuals with limited income who are seeking legal assistance. It is intended to be a resource for judges, lawyers, social service workers, and persons making referrals or seeking assistance with a range of legal problems. A majority of the organizations and programs included within the *Guide* have attorneys on staff or involve volunteer lawyers and offer free or reduced fee legal services for persons who are eligible.

This resource also includes lawyer referral programs for individuals who have the means to pay for a lawyer and simply need direction in locating one who can handle their particular legal problem.

Further, it includes community services providers who offer non-legal services ranging from counseling for mental health, drug addiction, and domestic violence to crisis intervention, domestic violence shelters and safe houses, abuser intervention programs, and elder care. Most but not all of these community service providers offering non-legal services have a legal services component as well.

The organizations and programs are listed and indexed alphabetically (page iv), geographically (page 132), and topically (page 142).

#### **ACKNOWLEDGEMENTS:**

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# **NOTES**

# **Organization/Program Categories**

Each organization/program is listed with the organization's name, address, website, telephone number, email, geographic service area/counties, intake hours, eligibility criteria, type of law or services provided, languages, and a brief description.

<u>COUNTIES:</u> The counties category indicates in which jurisdictions and counties the program operates. Please note that many of the programs listed in the *Guide* are statewide, offering services throughout Maryland, although their office may be located in one particular city.

**INTAKE:** The intake category indicates the organization/program's hours. Some organizations have walk-in hours and some require appointments first. Please be sure to note the intake hours of each individual program, as each are different. Intake hours are also subject to change, so individuals should feel free to call and confirm or check for updated hours.

**ELIGIBILITY:** The eligibility category indicates what criteria an individual must meet in order to be eligible for that particular program. A majority of the programs listed in the *Guide* have income eligibility guidelines in order to qualify for free or reduced fee legal assistance. Financial requirements will be indicated in this category. Some programs may only serve limited geographic regions or residents of certain counties, and that will be indicated in this category as well.

<u>DESCRIPTION:</u> The description category gives a brief description of the organization and the type of work that they do. It will also elaborate on the type of assistance an individual can receive from that particular program (i.e., legal advice/consultation only, direct representation, lawyer referral services, counseling, or otherwise) which is also listed in the "service" category.

**SERVICE:** The service category indicates the area of law in which advice or assistance is offered. There are a limited number of criminal legal services programs – the principal one being the Office of the Public Defender. All other non-criminal types of legal problems are considered civil and will be broken down more specifically here. This category will also indicate the type of assistance an individual can receive from the program – i.e., legal advice/consultation only, direct representation, lawyer referral services, counseling, or otherwise.

# **Denial of Assistance (service limitations)**

Maryland law does not provide a right to legal counsel or assistance in civil matters. Users of the *Guide* should be aware that due to inadequate financial and human resources, many eligible persons seeking assistance with their legal problems will not receive service/representation. In addition to financial and human resources, denial of assistance may also be due to a variety of other factors, including the program's case priorities, case backlog, conflict of interest, or specific eligibility requirements. In some instances the programs may need to reduce their hours for intake or eliminate categories of service because of excessive demands and inadequate funds or resources. Should an eligible individual with a legitimate legal issue be denied service, he/she is encouraged to seek assistance through another program.

#### **Basic Guidelines**

The following are some basic guidelines to follow in using this *Guide* and seeking the appropriate program for assistance.

- 1. Identify the type of legal problem. If the legal problem involves a civil matter (i.e., anything other than a criminal case), the first contact should generally be to the Maryland Legal Aid Bureau. The Legal Aid Bureau is the principal legal services provider for low-income clients in the state. The Bureau has offices in several jurisdictions throughout Maryland. The type of cases handled by each particular office may vary depending upon the location, so it is important to contact the office in the jurisdiction in which the person who is seeking assistance resides or has a case to determine eligibility.
- 2. If the Legal Aid Bureau is unable to assist an individual for any reason, the next step should be to approach another program which either specializes in the area of law in which the individual needs help or a local program offering services for a wide range of legal problems.
- 3. For those individuals who can afford to pay a limited amount in legal fees, they can receive assistance from the reduced fee or lawyer referral programs listed.
- 4. For those with legal problems in the **criminal area**, the first contact should be the **Office of the Public Defender (OPD)**. The OPD covers the entire state with offices in most jurisdictions.

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NOTES

# 2-1-1 Maryland (United Way of Central Maryland)

Address: 100 S. Charles St., 5th Floor

Baltimore, MD 21201

Website: www.211md.org

**Phone:** 2-1-1 (24 Hour Hotline)

410-547-8000

Email: info@211MD.org

**Counties:** Statewide

Intake: Call 2-1-1 or visit www.211md.org

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** 2-1-1 Maryland is a quick and easy way to find information and get referrals for

thousands of programs and services across Maryland. Anyone, of any age, can call 2-1-1 at anytime. 2-1-1 call specialists are trained to assist people dealing with all kinds of challenges, including housing, utility shutoffs, family crisis, financial, legal, employment, and other problems. 2-1-1 is available 24 hours a day, 365 days a year, in over 170 languages and TDD/TTY for the deaf and hard

of hearing.

**Service:** General Information and Referral Services

Language: All

# Allegany Law Foundation, Inc.

#### ALF

**Address:** 110 Greene St.

Cumberland, MD 21502

Website: www.alleganylaw.com

**Phone:** 301-722-3390

**Email:** alleganylaw@wirefire.com

**Counties:** Allegany

Intake: Call 301-722-3390 Monday—Thursday 9:00 AM—12:00 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines). Must be resident of Allegany

County or legal matter must have taken place in Allegany County.

**Description:** Provides free legal representation to Allegany County residents with limited

income or who are over age 60 in civil legal matters. Matches eligible clients with

skilled lawyers. Also manages brief civil legal advice clinics in family law,

bankruptcy, and foreclosure prevention, where attorneys provide free brief legal

advice to the general public. Call for more information.

**Service:** Elderly, Family Law, Foreclosure, General Civil Legal Services, General

Information and Referral Services, Senior Citizens

# Alternative Directions, Inc.

#### ADI

Address: 2505 North Charles St.

Baltimore, MD 21218

**Website:** www.alternativedirectionsinc.org

**Phone:** 410-889-5072

**Email:** info@alternativedirections.org

**Counties:** Statewide

Intake: Walk-ins okay, appointments preferred. Monday–Friday 9:30 AM–4:00 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Provides free civil legal assistance to incarcerated and low income women and

men. Conducts workshops at correctional facilities. ADI provides assistance to incarcerated individuals who represent themselves in uncontested civil legal matters, such as uncontested divorce, temporary guardianship, child support modification, name change, and visitation rights. ADI also provides referrals to

social service agencies and community resources for individuals in need.

**Service:** Child Support, Family Law, General Information and Referral Services, Lawyer

**Referral Services** 

# **American Civil Liberties Union of Maryland**

#### **ACLU - MD**

Address: 3600 Clipper Mill Rd., Suite 350

Baltimore, MD 21211

Website: www.aclu-md.org

**Phone:** 410-889-8555

**Email:** aclu@aclu-md.org

**Counties:** Statewide

Intake: No walk-ins. Call 443-524-2558 on Tuesdays and Thursdays 1:00 PM-3:00 PM or

send letter to address above. Also may fax a summary complaint to 410-366-

7838. Include contact information for a reply.

**Eligibility:** Location of incident/issue must take place in Maryland.

**Description:** Work in the state and federal courts, the Maryland General Assembly, local

governments, and in communities across the state to advocate for issues

involving education reform, fair housing, free speech, LGBT rights, racial justice, privacy and technology, immigrants' rights, disability rights, police practices, open government, youth rights, voting rights, religious liberty, prisoners' rights,

juvenile justice, women's rights, and reproductive freedom.

**Service:** Disabled Persons, Discrimination, Education/Information on Legal Issues,

Employment, LGBT Issues, Homeless Persons, Housing, Immigration, Juveniles,

Mental Health, Offenders/Prisoners Rights, Women

# **Asian Pacific American Legal Resource Center**

#### **APALRC**

**Address:** 1012 14th St., N.W., Suite 450

Washington, DC 20005

Website: www.apalrc.org

**Phone:** 202-393-3572, ext. 22 (Helpline)

202-706-7150 (Office Phone)

Email: helpline@apalrc.org

Counties: Montgomery, Prince George's, Washington, DC, VA

Intake: Walk-in hours Monday 1:00 PM-4:00 PM Otherwise call helpline 202-393-3572.

Deferred Action For Childhood Arrivals (DACA) walk-in hours Wednesday

1:00 PM-6:00 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines and MD CDBG guidelines).

**Description:** Provides linguistically accessible and culturally appropriate legal assistance to

low income Asian Pacific Americans who, because of language and cultural

barriers, have difficulties accessing mainstream legal services. If you have a legal problem and cannot afford a lawyer, come to APALRC's office during the above

intake hours or call the Multilingual Legal Helpline at 202-393-3572.

Service: Domestic Violence, Domestic Violence Legal Services, Employment, Family Law,

General Civil Legal Services, Housing, Immigration, Landlord/Tenant, Public

**Benefits** 

**Language:** English, Chinese, Korean, Vietnamese, South Asian

# ASHA for Women: Asian Women's Self Help Association

#### **ASHA**

Address: P.O. Box 2084

Rockville, MD 20847

**Website:** www.ashaforwomen.org

**Phone:** 202-230-8152 (Office)

888-417-2742 (Helpline)

**Email:** coordinator@ashaforwomen.org

Counties: Maryland, Washington, DC, DC Metropolitan Area

Intake: No walk-ins. Call 888-417-2742 Monday–Friday 9:00 AM–5:00 PM

If no answer leave a message.

Eligibility: Asian women from India, Pakistan, Bangladesh, Nepal, Bhutan, and Sri Lanka

residing in Maryland and the DC Metropolitan area.

**Description:** Assists Asian victims of domestic violence.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Education/Information on Legal Issues, General Information and Referral Services, Rape and Sexual Assault Crisis Services,

Victim/Witness Assistance, Women

Language: English, and languages spoken in India, Pakistan, Bangladesh, Nepal, Bhutan, and

Sri Lanka

# Ask a Lawyer in the Law Library

Address: Anne Arundel County Public Law Library, Circuit Court for Anne Arundel County

7 Church Circle, Suite 303, PO Box 2395

Annapolis, MD 21401

Website: www.circuitcourt.org/law-library-mainmenu-40

**Phone:** 410-222-1387

**Email:** library@circuitcourt.org

**Counties:** Anne Arundel

Intake: Walk-in Clinic held at Anne Arundel County Public Law Library Wednesday

11:00 AM-1:00 PM Sign up at 10:45 AM for lottery to determine time slots.

A second walk-in clinic held at Anne Arundel County Public Library North County Area Branch (1010 Eastway, Glen Burnie, MD 21060 – 410-222-6270) on the 3rd Wednesday of every month 4:30 PM–6:30 PM Sign-up at 4:15 PM for lottery to

determine time slots.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Volunteer attorneys provide brief 20-minute free legal consultations on a wide

variety of civil, non-family, legal issues. No appointment necessary. The

attorney you meet with may not have expertise in the area of law you need, but

they will make every effort to answer your questions correctly.

Family law issues are best addressed by the Family Law Self Help Center. The Lawyer in the Law Library Program is a limited legal advice service and should

not be considered a substitute for representation. If you need an attorney to

represent you contact the Anne Arundel Bar Association Lawyer Referral Service

at 410-280-6961.

**Service:** General Civil Legal Services, General Information and Referral Services, Debt and

bankruptcy, Landlord/Tenant, Real Estate, Employment and Wage Claim Issues,

Contracts, Warranties and/or Consumer Disputes, Wills, Estate Planning,

Probate, Living Wills

# Attorney General's Office, Consumer Protection Division

**OCP** 

Address: 200 St. Paul Place

Baltimore, MD 21202

Website: www.oag.state.md.us

**Phone:** 410-528-8662 (Consumer Complaint Hotline)

410-528-1840 (Medical Billing Complaints)

**Email:** consumer@oag.state.md.us

**Counties:** Statewide

Intake: Monday–Friday 9:00 AM–3:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** The Consumer Protection Division provides mediation services to consumers to

help resolve complaints against businesses and health insurance carriers. The Division can also provide information about complaints that have been filed against businesses, tell you if your new home builder or health club is properly registered, and provide publications to help you make good decisions in the

marketplace.

**Service:** Consumer Complaints – General, Landlord/Tenant, Mediation

# **Attorney Grievance Commission of Maryland**

Address: 100 Community Place, Suite 3301

Crownsville, MD 21032

Website: www.mdcourts.gov/attygrievance

**Phone:** 410-514-7051

**Email:** agcmd@mdcourts.gov

**Counties:** Statewide

Intake: Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Enforces the Maryland Lawyers' Rules of Professional Conduct. Protects the

public from attorneys who fail to maintain high standards of professional

conduct. This service is strictly disciplinary in nature, and does not include legal

representation of the public or recovery of attorney's fees.

**Service:** Complaints against Maryland attorneys

### **Ayuda**

Address: 6925 B Willow St., NW

Washington, DC 20012

Website: www.ayuda.com

**Phone:** 202-387-4848

Counties: Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Immigration consultations for low-income individuals: Thursday 9:00 AM-11:00

AM by appointment only (\$40 per consult per person, cash only).

Domestic violence, sexual assault and trafficking consultations: Monday–Friday

9:00 AM-5:00 PM (no charge).

**Eligibility:** Financial eligibility requirement; foreign-born client.

**Description:** Provides multilingual legal and social services for low-income immigrants in the

areas of immigration, human trafficking, domestic violence, and family law.

Ayuda's immigration attorneys and paralegals provide advice and counsel, brief services, and full representation in a wide range of family and humanitarian-

based immigration cases, including asylum, petitions for battered spouses and abused and neglected children, and applications for visas on behalf of victims of crimes and human trafficking. Ayuda's domestic violence/family law attorneys

and paralegals provide similar services in the areas of Temporary/Civil Protection

Orders, divorce, custody, and child support.

**Service:** Domestic Violence, Sexual Assault, Human Trafficking, Family Law, Immigration,

**Social Services Support** 

**Language:** English, Spanish, French

# Baltimore Neighborhoods, Inc.

#### BNI

Address: 2530 N. Charles St.

Baltimore, MD 21218

Website: www.bni-maryland.org

**Phone:** 800-487-6007 (Hotline)

410-243-6007 (Office/Administration)

410-243-4400 (Fair Housing)

410-243-6007 (Call Center-Landlord/Tenant)

Email: info@bni-md.org

**Counties:** Statewide

**Intake:** Call for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Promotes justice in housing through education, testing, and litigation. The

tenant/landlord counseling hotline provides tenants and landlords across the state with information regarding their rights and responsibilities under Maryland law. BNI also publishes guides to these laws and offers tenant and landlord introduction packets and tenant-landlord counseling at no charge. BNI offers lease review and offers referrals for legal assistance and financial assistance.

**Service:** Education/Information on Legal Issues, Landlord/Tenant, Fair Housing

# Battered Spouse Program/Family and Children's Services of Central Maryland

Address: <u>Anne Arundel County:</u> Severna Park Office 815 Ritchie Highway, Suite 126

Severna Park, MD 21146, 410-571-8341;

<u>Baltimore City:</u> Administrative Office 4623 Falls Rd. Baltimore, MD 21209, 410-366-1980, 800-899-4601; Park Heights Family Support Center 4330-D Pimlico Rd. Baltimore, MD 21215, 410-578-0244;

<u>Baltimore County:</u> Woodlawn Office 7000 Security Boulevard, Suite 302 Baltimore, MD 21244, 410-281-1334;

<u>Carroll County:</u> Westminster Office 22 North Court St. Westminster, MD 21157, 410-876-1233; West End Place Adult Day Care & Apartments 7 Schoolhouse Ave. Westminster, MD 21157, 410-848-2433;

<u>Harford County:</u> Bel Air Office 44 E. Gordon St. Bel Air, MD 21014, 410-838-9000; Adult Day Care at Harford Community College 309 Thomas Run Rd. Bel Air, MD 21015, 410-838-3222;

<u>Howard County:</u> Columbia Office Wilde Lake Village Center, 10451 Twin Rivers Rd., Suite 100 Columbia, MD 21044, 410-997-3557; Laurel Office Patuxent Square 9900 Washington Blvd. Laurel, MD 20723, 410-880-5917

Website: www.fcsmd.org

**Phone:** See above.

**Email:** info@fcsmd.org

**Counties:** Anne Arundel, Baltimore City, Baltimore County, Carroll, Harford, Howard

**Intake:** Call for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides domestic violence/abuse help services. This includes counseling, safety

planning, safe house/shelter placement, etc. Also has programs to help with relationship issues, depression, mental/emotional disorders, anger management, death, disability/illness, eating disorders, school problems, and elder services.

**Service:** Domestic Violence Counseling Services, Domestic Violence Shelter

# Better Business Bureau of Greater Maryland, Inc.

#### **BBB**

Address: 502 S. Sharp St., Suite 1200

Baltimore, MD 21201

Website: www.greatermd.bbb.org

**Phone:** 410-347-3990

**Counties:** Statewide

Intake: Monday–Thursday 8:00 AM–4:30 PM, Friday 8:00 AM–2:30 PM

**Eligibility:** Businesses and consumers.

**Description:** Answers consumers' questions. Works with businesses to resolve consumer

complaints. Provides free reliablility reports on businesses in the Bureau; files formal mediation and arbitration programs for consumers and businesses; and conducts consumer education on fraud and bad business practices. Refers difficult cases to the Consumer Protection Division of the Maryland Attorney

General's Office.

**Service:** Consumer Complaints – General, Alternative Dispute Resolution

# **Boat People SOS**

#### **BPSOS**

**Address:** 817 Silver Spring Ave., Suite 207

Silver Spring, MD 20910

Website: www.bpsos.org

**Phone:** 301-439-0505

Email: dan.tran@bpsos.org

**Counties:** Statewide

Intake: No walk-ins. Call 301-439-0505 Monday–Friday 9:00 AM–5:00 PM to schedule

an appointment.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides direct services, legal services, advocacy, development, refugee

protection, education, and housing to victims of abuse or human trafficking.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Education/Information on Legal Issues, General Civil Legal Services, Immigration, Translation Services,

Victim/Witness Assistance, Women

**Language:** English, Vietnamese

# CAIR Coalition (Capital Area Immigrants Rights)

**Address:** 1612 K. St., NW, Suite 204

Washington, DC 20006

Website: www.caircoalition.org

**Phone:** 202-331-3320

Counties: Maryland, Washington, DC, Virginia

**Intake:** Call 202-331-3320 for additional information.

**Eligibility:** Must be an immigrant.

**Description:** Provides free legal assistance, asylum, and relief services to immigrants living in

Maryland, Washington, DC, and VA.

**Service:** Education/Information on Legal Issues, General Civil Legal Services, Immigration,

Victim/Witness Assistance

# Casa de Maryland, Inc.: Legal Program

Address: 8151 15th Ave.

Hyattsville, MD 20783

Website: www.casademaryland.org

**Phone:** 301-431-4185

**Counties:** Prince George's

**Intake:** Legal consultations held Tuesday 8:00 AM First come, first served.

Recommended to arrive earlier than 8:00 AM/as early as possible.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Seeks to improve the quality of life and legal justice for Latinos and low-income

families through legal education, legal services, and advocacy projects. Offers legal consultations and representation for day laborers, domestic workers, and

tenants. Negotiates claims, brings lawsuits in state and federal courts for

nonpayment of wages, minimum wage and overtime violations, unlawful wage deductions, discriminatory employment practices, retaliatory discharges, and involuntary servitude. Provides legal assistance to low-wage tenants and tenant

associations on landlord/tenant issues.

**Service:** Employment, Housing, Immigration

**Language:** English, Spanish, French

# Catholic Charities Archdiocese of Washington: Archdiocesan Legal Network

#### ALN

Address: 924 G. St., NW

Washington, DC 20004

Website: www.catholiccharitiesdc.org/ALN

Phone: 202-350-4305 (Intake Hotline)

202-772-4325 (En Español)

**Email:** james.bishop@catholiccharitiesdc.org

Counties: Maryland, Washington, DC

**Intake:** To schedule an appointment call 202-350-4305

Monday, Tuesday, and Friday 9:30 AM–12:00 PM and 2:00 PM–4:30 PM Wednesday and Thursday 9:30 AM–12:00 PM and 2:00 PM–7:30 PM

Eligibility: Financial eligibility requirement (low-income individuals earning less than 200%

of federal poverty level).

**Description:** Pro bono legal service provides clients with general information, access to

volunteer attorneys and law firms, as well as referrals to other appropriate legal

service organizations for issues pertaining to Consumer Debt/Bankruptcy, Employment, Family Law (including Child Custody and Domestic Violence),

Landlord/Tenant Housing Issues, Public Benefits (Social Security, Disability), Wills

and Probate, Guardianship and Conservatorship

**Service:** General Civil Legal Services, General Information and Referral Services,

Consumer Debt/Bankruptcy, Employment, Family Law, Child Custody, Domestic

Violence, Landlord/Tenant/Housing Issues, Public Benefits (Social Security,

Disability), Wills and Probate, Guardianship and Conservatorship

# Catholic Charities Archdiocese of Washington: Immigration Legal Services

ILS

Address: 12247 Georgia Ave.

Silver Spring, MD 20902

**Website:** www.catholiccharitiesdc.org/ILS

**Phone:** 202-772-4352

301-942-1790 (Silver Spring)

**Email:** communications@catholiccharitiesdc.org

**Counties:** Maryland, Washington, DC

Intake: Walk-ins Tuesday 9:30 AM–11:30 AM first come, first served \$60 consultation

fee (924 G St., NW, Washington DC 20004), Wednesday 9:00 AM–1:00 PM first come, first served \$40 consultation fee (1618 Monroe St., NW Washington, DC 20010), Thursday 9:00 AM–11:00 AM first come, first served \$60 consultation

fee (12247 Georgia Ave., Silver Spring, MD 20902)

**Eligibility:** Organization has no limiting eligibility criteria.

**Description:** Provides immigration legal services to foreign-born individuals and their families

including naturalization, asylum, employment and family-based petitions, adjustment of status to lawful permanent resident, immigration court

representation, and other immigration legal matters.

Service: Immigration

**Language:** All – Can provide interpreters

# Catholic Charities of Baltimore: Immigration Legal Services (Esperanza Center)

**ILS** 

**Address:** 430 S. Broadway

Baltimore, MD 21231

**Website:** www.cc-md.org/immigrants

**Phone:** 410-534-8015 (Immigration Legal Services)

410-522-2668 (Client Services) 443-825-3450 (Health Services)

**Email:** ilsinfo@cc-md.org or esperanzainfo@cc-md.org

**Counties:** Statewide

Intake: Walk-ins Tuesday 9:00 AM first come, first served. \$100 fee for consultation,

must be in a money order. Bring all documents pertaining to your legal matter.

Free Consultations for victims of crime and domestic violence Wednesday

9:30 AM first come, first served. Otherwise call 410-534-8015.

Call or email for most up to date information on intake times and to request

consultation questionnare in advance.

**Eligibility:** Financial eligibility requirements.

**Description:** Provides low-cost, pro bono, and sliding scale fee legal counseling and

representation in a wide range of immigration matters including family-based petitions, adjustment of status, trafficking, crime victim, and domestic violence-based immigration applications, Deferred Action for Childhood Arrival (DACA) applications, visa processing, citizenship applications, inadmissibility waiver applications, Temporary Protected Status (TPS), Nicaraguan and Central American Relief Act (NACARA), Cancellation of removal, and fingerprinting

services for guardians of minors in removal proceedings

**Service:** Immigration

**Language:** English, Spanish, French, Greek, Arabic, Call for more information on interpreters

#### **Central American Resource Center**

#### **CARECEN**

Address: 1460 Columbia Rd., NW, Suite C-1

Washington, DC 20009

Website: www.carecendc.org

**Phone:** 202-328-9799

Email: arodriguez@caracendc.org

Counties: Washington, DC

Intake: Monday 9:00 AM-11:00 AM, Tuesday 1:00 PM-3:00 PM No appointments, Walk-

in only. Will take first 10 people who walk in.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists individuals with political asylum, family visa petitions, work permit

renewals, adjustment of status, and applications under the Nicaraguan

Adjustment and Central American Relief Act (NACARA). Provides some legal

representation, but only in certain circumstances.

**Service:** Education/Information on Legal Issues, Employment, Immigration

# Centro de la Comunidad, Inc.

Address: 149 North Luzerne Ave.

Baltimore, MD 21224

Website: www.centrodlc.org

**Phone:** 410-675-8906

Email: contact@centrodlc.org

**Counties:** Baltimore City

Intake: Walk-ins Monday—Thursday 9:00 AM—12:00 PM, 1:00 PM—5:00 PM

Friday 9:00 AM-12:00 PM and by appointment only 1:00 PM-5:00 PM

**Eligibility:** Services available to anyone in need.

**Description:** Provides information and referral services regarding legal issues such as

citizenship, crises and eviction cases, domestic violence, assault, and battery cases. Matches eligible individuals with volunteer attorneys, interpreters, and

translation services.

**Service:** General Information and Referral Services, Immigration, Translation Services

# Child Support Enforcement Administration (Maryland Department of Human Resources)

Address: 1 North Charles St.

Baltimore, MD 21201

Website: www.dhr.state.md.us/blog/?page id=946

**Phone:** 800-332-6347

TTY: 800-925-4434

**Counties:** Statewide

Intake: Walk in 5<sup>th</sup> Floor: Monday, Tuesday, Thursday, Friday 8:00 AM–5:00 PM

Wednesday 8:00 AM-6:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides services to establish court orders for paternity, child support and

medical support, locating absent parents, monitoring and enforcing court orders for support, reviewing and modifying support order amounts, and collecting and

disbursing child support payments. Fees may apply.

**Service:** Child Support

#### Citizens Assisting and Sheltering the Abused, Inc.

#### **CASA**

Address: 116 West Baltimore St.

Hagerstown, MD 21740

Website: www.casainc.org

**Phone:** 301-739-4990 (Office)

301-739-8975 (24 Hour Hotline)

TTY: 301-739-1012

**Email:** casa4@myactv.net

**Counties:** Washington County

Intake: Walk-in hours Monday 8:30 AM- 4:30 PM, Tuesday 8:30 AM-8:00 PM,

Wednesday 8:30 AM-7:30 PM, Thursday 8:30 AM-4:30 PM, and

Friday 8:30 AM- 3:00 PM

**Eligibility:** Must be resident of Washington County for at least 30 days.

**Description:** Provides counseling, intervention, temporary emergency shelter, and support to

residents of Washington County who have experienced domestic violence or sexual assault. Legal information concerning divorce, child custody, property

settlement, and criminal prosecution is also available.

**Service:** Batterers' Program, Domestic Violence, Domestic Violence Counseling Services,

Domestic Violence Legal Services, Domestic Violence Shelter,

Education/Information on Legal Issues, Rape and Sexual Assault Crisis Services,

Women

#### Civil Justice, Inc.

CJ

Address: 520 W. Fayette St., Suite 410

Baltimore, MD 21201

Website: www.civiljusticenetwork.org

**Phone:** 410-706-0174

Email: cj@civiljusticenetwork.org

**Counties:** Statewide

Intake: Monday–Friday 9:00 AM–4:00 PM No walk-ins.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Matches individuals with attorneys willing to provide legal services at reasonable

and sometimes reduced rates. Attorneys may require upfront fees or a retainer.

**Service:** Bankruptcy, Consumer Complaints – General, Criminal Law, Disabled Persons,

Discrimination, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, Housing, Immigration, Landlord/Tenant, Lawyer Referral

Services, Special Education

#### **Community Law Center**

#### **CLC**

Address: 3355 Keswick Rd., Suite 200

Baltimore, MD 21211

Website: www.communitylaw.org

**Phone:** 410-366-0922

Email: mail@communitylaw.org

**Counties:** Statewide

Intake: Apply for legal assistance online at www.communitylaw.org/apply-for-services

**Eligibility:** Financial eligibility requirement.

**Description:** Provides legal services to community and nonprofit organizations throughout

Maryland. Small fee may apply.

**Service:** Artists/Writers, Community Organizations, Education/Information on Legal

Issues, Employment, Foreclosure, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Housing, Landlord/Tenant, Legal

Services for Non-Profit Organizations, Senior Citizens, Women

**Language:** English, French

# Community Legal Services of Prince George's County, Inc.

**CLS** 

Address: P.O. Box 374

Riverdale, MD 20738

Website: www.clspgc.org

**Phone:** 240-391-6370 (Referral to a Volunteer Lawyer)

240-391-6395 (Referral to a Volunteer Lawyer)

240-391-6413 (Foreclosure Assistance)

**Email:** conway@ clspgc.org

**Counties:** Prince George's

Intake: Call 240-391-6370 to make appointment. Walk-ins first-come, first-served at

14735 Main St., Rm. 2435M Upper Marlboro, MD 20772 (Courthouse)

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** CLS provides brief civil legal advice and referral to a private attorney for

representation. Areas of law include family issues, landlord/tenant, foreclosure prevention, domestic violence, small claims, guardianship of adults or children,

expungement.

**Service:** Bankruptcy, Child Support, Disabled Persons, Domestic Violence, Domestic

Violence Legal Services, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Landlord/Tenant, Lawyer Referral Services, Legal Services for Non-Profit Organizations, Senior Citizens,

Women

## Counseling, Helpline, & Aid Network for Abused Women

#### **CHANA**

Address: 101 West Mount Royal Ave.

Baltimore, MD 21201

Website: www.chanabaltimore.org

**Phone:** 410-234-0030 (Office)

410-234-0023 (Helpline\*)

\*Helpline hours: Mon/Thur 8:30 AM-8:30 PM, Tue/Wed/Fri 8:30 AM-5:30 PM

**Counties:** Statewide

Intake: Call to schedule an intake appointment. Monday, Tuesday, Wednesday, Friday

8:30 AM-500 PM, Thursday 8:30 AM-8:00 PM, and Sunday 10:00 AM-12:30 PM

**Eligibility:** Primarily Jewish women and children, as well as trauma survivors.

**Description:** Assists individuals in the Jewish community who are victims of domestic violence

by providing support, counseling, and assistance. CHANA offers pro bono or low bono counseling services, legal advocacy, and court accompaniment, as well as crisis intervention for families. CHANA has a kosher safe house and provides assistance during Beis Din hearings (Jewish court). CHANA has access to the

Language Line for non-English speaking clients.

**Service:** Community Organizations, Domestic Violence, Domestic Violence Counseling

Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Lawyer Referral Services, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Child Abuse and Neglect

Language: English, Russian, Farsi, Spanish, American Sign Language, Uses Language Line as

necessary for non-English speaking clients

### Crisis Intervention Center, Calvert County Health Department

**Address:** 975 Solomons Island Rd. North Prince Frederick, MD 20678 (walk-ins)

975 Solomons Island Rd. P.O. Box 980 Prince Frederick, MD 20678 (mailing)

**Website:** www.calverthealth.org/personalhealth/crisisintervention

**Phone:** 410-535-5400, Ext.5 (Office)

410-535-1121 or 301-855-1075 (Crisis Hotlines)

410-257-2216 (Teen helpline)

**Counties:** Calvert

Intake: Walk-in hours Monday–Thursday 8:00 AM–8:00 PM, Friday 8:00 AM–4:00 PM

**Eligibility:** Must be Calvert County resident.

**Description:** Provides support through counseling, advocacy, shelter, and 24 hour volunteer

court accompaniment and accompaniment to seek protective orders for Calvert County residents who are victims of family or sexual violence. Also offers AIP (Abuser Intervention Programs) and anger management programs for men and women abusers (court ordered or voluntary – do not have to be Calvert County

resident for these programs).

Service: Domestic Violence, Domestic Violence Counseling, Domestic Violence Court

Accompaniment, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, Women, AIP (Abuser Intervention Programs, and anger management programs for men and women)

#### **Deaf Abused Women's Network**

#### **DAWN**

Address: 5321 First Place, NE

Washington, DC 20011 (Metro: Fort Totten – Green, Yellow, & Red lines)

Website: www.deafdawn.org

**Phone:** 202-559-5366 (Regular Phone and Videophone)

TTY: 202-861-0258 (9:00 AM-5:00 PM)

**Email:** info@deafdawn.org

hotline@deafdawn.org (Hotline Monday-Friday 9:00 AM-5:00 PM)

Counties: Washington, DC

**Intake:** Appointments strongly encouraged via phone or email, above.

**Eligibility:** DC Metropolitan area. Women, men, and LGBT clients all welcome.

**Description:** Provides emergency crisis services and direct services to deaf, hard of hearing,

deaf-blind victims of domestic violence, sexual violence, and stalking. Assists

and conducts outreach and education to at-risk populations in the deaf

community. DAWN does not limit clients to women only -- men and LGBT clients

welcome.

**Service:** Disabled Persons, Domestic Violence, Domestic Violence Court Accompaniment,

General Information and Referral Services, Housing, Lawyer Referral Services, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance, women,

male, children, GLBT survivors

Language: English, American Sign Language

## Department of Human Resources: Information Line

Address: 311 W. Saratoga St.

Baltimore, MD 21201

Website: www.dhr.state.md.us

**Phone:** 800-332-6347

TTY: 800-925-4434

**Counties:** Statewide

Intake: Monday–Friday 8:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides information and assistance on benefit programs offered through the

local Departments of Social Services (i.e., food stamps, medical assistance, child support, etc., immigration counseling, welfare fraud complaints, and general

information.

**Service:** General Information and Referral Services, Health Care and Public Health, Public

**Benefits** 

### District Court: Self-Help Center

**Address:** George M. Taylor Multi-Service Center

7500 Gov. Ritchie Hwy. Glen Burnie, MD 21061

**Website:** www.courts.state.md.us/legalhelp/districtctselfhelpctr.html

**Phone:** 410-260-1392

Email: sfrush@mdlab.org

**Counties:** Statewide

Intake: Free walk-in clinic Monday–Friday 8:30 AM–4:30 PM No appointments.

Walk-in only. Call 410-260-1392 for live chat assistance Monday–Friday 8:30 AM–12:00 PM and 2:00 PM–4:30 PM, or chat online with an attorney by clicking

the Live Help button on the website.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides limited legal services for people who are not represented by an

attorney. Includes help completing forms, answering questions about legal problems, and preparing for your day in court. If you need additional help, may

refer you to mediation, other legal organizations, or the private bar.

**Service:** General Information and Referral Services, Landlord/Tenant, Small Claims (claims

of \$5,000 or less), Debtor/Creditor, Replevin/Detinue, Domestic Violence/Peace

Orders

## District Court: Alternative Dispute Resolution Program

#### ADR

Address: District Court of Maryland Alternative Dispute Resolution Office

251 Rowe Boulevard, Suite 307

Annapolis, MD 21401

**Website:** www.mdcourts.gov/district/adr/home.html

**Phone:** 410-260-1676

866-940-1729 (Toll Free)

**Email:** adroffice@mdcourts.gov

**Counties:** Statewide

Intake: Call for additional information about the ADR programs available in your local

courthouse.

**Eligibility:** Call for additional information.

**Description:** Offers mediation free of charge in many civil cases before or on day of trial.

**Service:** Mediation, Alternative Dispute Resolution

## Domestic Violence and Sexual Assault Center at Dimensions Healthcare

#### DV/SAC

Address: Domestic Violence and Sexual Assault Center at Dimensions Healthcare System

Prince George's Hospital Center

3001 Hospital Dr. Cheverly, MD 20785

**Website:** www.dimensionshealth.org/index.php/dimensions-healthcare-facilities/prince-

georges-hospital-center/domestic-violence-and-sexual-assault-center-dvsac/

**Phone:** 301-618-3154 (24 Hours)

**Counties:** Prince George's

**Intake:** Call 301-618-3154 for additional information or specific intake times.

Eligibility: Must be resident of Prince George's County or abuse/assault must have taken

place in Prince George's County.

Description: Provides crisis intervention, forensic medical exams, victim advocacy, individual

and group counseling for victims/survivors of sexual assault/abuse. Counseling, intervention, safety planning, and danger assessment for victims of Domestic Violence. Free community education for the community/organizations in Prince George's County to increase public awareness of sexual assault, sexual abuse,

and domestic violence.

**Service:** Rape and Sexual Assault Crisis Services

# Domestic Violence Center of Howard County, Inc.

Address: 5457 Twin Knolls Rd., Suite 310

Columbia, MD 21045

Website: www.dvcenter.org

**Phone:** 410-997-0304 (Office)

410-997-2272 (24 Hour Domestic Violence /Intimate Partner Violence Helpline)

800-752-0191 (24 Hour Domestic Violence /Intimate Partner Violence Helpline)

410-997-3292 (24-Hour Sexual Assault Helpline)

Email: info@dvcenter.org

**Counties:** Howard

**Intake:** Appointments preferred for legal consultations. Call any of their numbers to

schedule client intake appointment.

**Eligibility:** Services generally open to anyone. Residential program requires if space almost

full, must reserve last 3 beds for Howard County Residents. Fees on sliding scale.

**Description:** Provides comprehensive services for survivors, including a Sexual Assault

Hospital Accompaniment Program (SAHAP), individual and group counseling,

emergency and transitional shelter, legal advice, information, referral,

accompaniment and representation in court, an abuser intervention program, and community awareness and prevention services, plus a pet-safe program.

Service: Domestic Violence Counseling Services, Domestic Violence Court

Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Family Law, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance,

**Abuser Intervention Programs** 

### Domestic Violence Program, Rape Crisis Program

Address: P.O. Box 2137

Elkton, MD 21922

**Website:** www.cecilhelp4u.com

**Phone:** 410-996-0333 (24 Hours)

**Counties:** Cecil

Intake: 24 Hours – Call 24 Hour Line

**Eligibility:** Must be resident of Cecil County.

**Description:** Assists domestic violence and sexual assault victims in Cecil County.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Rape and Sexual

**Assault Crisis Services** 

#### **Dove Center**

Address: 882 Memorial Drive

Oakland, MD 21550

Website: www.gcdovecenter.org

**Phone:** 301-334-6255 (Office)

301-334-9000 (24-Hour Hotline)

800-656-HOPE (4673) (24-Hour)

**Email:** dovecenter@verizon.net

**Counties:** Garrett

Intake: Call either of the 24-hour lines to make appointment. Walk-in 24 hours a day if

in need of emergency shelter.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides free and confidential individual counseling, 24-hour help-line, 24-hour

emergency shelter, periodic group counseling, advocacy with other systems, accompaniment to legal, medical, and other related appointments, and free 911

cell phones to victims of domestic violence, children who have witnessed

domestic violence, adults molested as children, victims of rape/sexual assault, victims of emotional abuse, victims of physical abuse, victims of sexual abuse, victims of neglect, victims of stalking. Also offers group counseling to those who

have been abusive and wish to change (sliding fee for counseling for abusers).

**Service:** Batterers' Program, Domestic Violence, Rape/Sexual Assault, Emotional Abuse,

Physical Abuse, Sexual Abuse, Neglect, Stalking

## Employment Law Hotline (Women's Law Center of Maryland, Inc.)

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#employmentlawhotline

**Phone:** 1-877-422-9500 (Employment Law Hotline)

410-321-8761 (Women's Law Center of Maryland Office)

Email: admin@wlcmd.org

**Counties:** Statewide

Intake: Call hotline any Tuesday 9:30 AM-1:00 PM, 1<sup>st</sup> Thursday 5:30 PM-7:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides answers to questions about rights in the workplace, such as

discrimination in hiring, firing, promotions or other working conditions,

discrimination based on pregnancy, sexual harassment, family or medical leave

issues, unpaid wages, contract issues and more.

**Service:** Employment

**Language:** English, Uses Language line as necessary

#### **Eviction Prevention Program**

Address: 501 E. Fayette St., Rm. 207

Baltimore, MD 21201

**Phone:** 410-878-8650

**Counties:** Baltimore City

Intake: Call between 8:30 AM-12 PM and 1 PM-4:30 PM

Walk-in between 8:30 AM-9:30 AM

**Eligibility:** Baltimore City residents with court ordered evictions.

**Description:** Provides case management services to Baltimore city residents who are

experiencing a court ordered eviction. Services include prevention and

budgeting counseling, assistance with the stay of eviction process, and limited

financial assistance when funds are available.

**Service:** Housing, Landlord/Tenant, General Information and Referral Services

**Language:** English, Translators available for non-English speaking clients

# Family and Children's Services of Central Maryland

Address: Domestic Violence Program

22 North Court St.

Westminster, MD 21157

Website: www.fcsmd.org

**Phone:** 410-857-0077 (24-Hour Hotline)

Anne Arundel County: 410-571-8341 (Counseling)

**<u>Baltimore City</u>**: 410-366-1980 / 800-899-4601 (Counseling)

410-578-0244 (Park Heights Family Support Center)

**Baltimore County**: 410-281-1334 (Counseling)

Carroll County/Central MD: 410-876-1233 (Counseling)

410-828-6390 (Hotline)

Harford County: 410-803-9617 (Counseling)

410-838-9000 (In-School programs)

Howard County: 410-997-3557 (Counseling Additional Services)

**Counties:** Baltimore, Carroll

**Intake:** Call 410-876-1233 for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists victims of domestic violence and their families.

**Service:** Batterers' Program, Domestic Violence, Domestic Violence Counseling Services,

Domestic Violence Court Accompaniment, Domestic Violence Shelter, Lawyer

Referral Services, Rape and Sexual Assault Crisis Services

# Family Crisis Center of Baltimore County, Inc.

Address: P.O. Box 3909

Dundalk, MD 21222

Website: www.familycrisiscenter.net

**Phone:** 410-285-4357

410-828-6390 (24-Hour Hotline)

410-285-7496 (Emergency Safe Shelter)

**Email:** info@familycrisiscenter.net

**Counties:** Baltimore County

Intake: Call 410-285-4357 for additional information.

Eligibility: None.

**Description:** Assists domestic violence victims and families in Baltimore County (emergency

safe shelter, victim advocacy, education for victims, and perpetrator services).

**Service:** Batterers' Program, Domestic Violence, Domestic Violence Counseling Services,

Domestic Violence Court Accompaniment, Domestic Violence Shelter, General

Information and Referral Services

## Family Crisis Center, Inc. of Prince George's County

Address: 3601 Taylor St.

Brentwood, MD 20722

Website: www.familycrisiscenter-pgco.org

**Phone:** 301-779-2100 (Office)

301-731-1203 / 866-DVCRISIS (24-Hour Crisis Hotline)

**Email:** info@familycrisiscenter-pgco.org

**Counties:** Prince George's

**Intake:** 24 hour intake – Call 301-731-1203

**Eligibility:** Anyone in need in Maryland, Washington, DC, or Virginia.

**Description:** Assists victims of domestic violence in Prince George's County through

counseling, intervention, and shelter.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Shelter, Court mandated Abuser intervention and anger management programs

for abusers

### Family Crisis Resources Center, Inc.

#### **FCRC**

Address: 146 Bedford St.

Cumberland, MD 21502

Website: www.familycrc.org

**Phone:** 301-759-9246 (Office)

301-759-9244 (24-Hour Helpline)

Email: fcrc@allconet.org

**Counties:** Allegany

Intake: To schedule an appointment call 301-759-9246. In case of emergency call the

24-hour helpline at 301-759-9244 to speak with a counselor.

**Eligibility:** Must be resident of Allegany County.

**Description:** Provides eligible clients access to legal assistance in seeking relief in civil legal

matters arising from domestic violence and sexual assault/abuse.

Comprehensive services are provided to the victim through a 24-hour Helpline, shelter services, individual and group counseling, supervised visitation, and accompaniment to court hearings or procedures (protection order hearings, filing of criminal charges). Court mandated and voluntary Abuse Intervention

Programs for abusers.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Housing, Mental Health, Rape and Sexual Assault Crisis Services,

Victim/Witness Assistance, Women, Abuse Intervention Programs

## Family Law Clinic, Washington County

**Address:** Washington County Circuit Court

24 Summit Ave., Room 229 Hagerstown, MD 21740

**Website:** www.mdcourts.gov/clerks/washington/family.html

**Phone:** 301-790-4972

240-313-2580 (Family Support Services Coordinator)

**Counties:** Washington County

Intake: Walk-in Thursday 8:00 AM–1:00 PM, first come, first served.

**Eligibility:** Income eligibility requirements.

**Description:** The Circuit Court for Washington County provides, through Maryland Volunteer

Legal Services (MVLS), an attorney-for-free legal advice in family law matters each Thursday from 8:00 AM to 1:00 PM Walk-in only, first come, first served.

**Service:** Child Support, Family Law

**Language:** English, Uses Language Line as necessary

## Family Law Hotline (Women's Law Center of Maryland, Inc.)

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#familylawhotline

**Phone:** 800-845-8550 (Family Law Hotline)

410-321-8761 (Women's Law Center of Maryland Office)

**Email:** admin@wlcmd.org

**Counties:** Statewide

Intake: Hotline operates Monday–Friday 9:30 AM–4:30 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** The Family Law Hotline is a free service for people with basic family law

questions, such as "What are the grounds for divorce?" or "If I leave with the kids, can I still get child support?" Experienced family law attorneys provide information and referral on family law issues, including divorce, child custody

and child support, name change, alimony, marital property, etc.

**Service:** Child Support, Domestic Violence, Domestic Violence Legal Services, Family Law,

**Lawyer Referral Services** 

**Language:** English, Uses Language line as necessary

### Family Law Self-Help Center: Baltimore County

**Address:** Baltimore County Circuit Court

401 Bosley Ave. (Room 101)

Towson, MD 21204

**Website:** www.baltimorecountymd.gov/Agencies/circuit/family/prose.html

**Phone:** 410-337-9100 (Baltimore County Bar Association)

410-887-3446 (Self Help Family Law Program)

410-547-6537 (Family Law Assistance Project / FLAP)

800-845-8550 (Family Law Hotline)

**Counties:** Baltimore County

Intake: Walk-in Monday–Wednesday 8:30 AM–12:00 PM and 1:00 PM–4:00 PM,

Thursday 8:30 AM-12:00 PM and 1:00 PM-5:30 PM, and

Friday 8:30 AM-12:00 PM and 12:30 PM-2:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Volunteer and staff attorneys assist unrepresented litigants fill out domestic

relations court forms. This legal service is free, and there is no income screening.

**Service:** Child Support, Education/Information on Legal Issues, Family Law, General

Information and Referral Services

### Family Law Self-Help Center: Montgomery County

Address: Montgomery County Circuit Court Building/Judicial Center

50 Maryland Ave., Room 224

Rockville, MD 20850

Website:

www6.montgomerycountymd.gov/cidtmpl.asp?url=/content/circuitcourt/self R

epresenting/index.asp

**Phone:** 240-777-9100

**Email:** webmaster@mcccourt.com

**Counties:** Montgomery

Intake: No calls. Walk-in only Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** Financial eligibility requirements; statewide income guidelines and complexity of

case.

**Description:** Provides general legal information and limited legal advice to Montgomery

County residents who want to represent themselves in family law disputes involving divorce, custody, visitation, and child support. The service is meant for

simple family matters only. Helps with filling out appropriate legal forms,

navigating the court system, etc. If the matter is too complex (domestic violence,

emergency petitions, guardianships, contested matters, or complex

property/support issues), a staff attorney will attempt to refer the client to an appropriate agency or program. They do not represent clients or accompany anyone to court. Individuals with contested or complex cases should retain their

own attorneys.

**Service:** Education/Information on Legal Issues, General Information and Referral

Services, Family Law, Divorce, Custody, Visitation, Child Support

**Language:** English, Spanish (Spanish interpreter available Wednesdays 12:00 PM-4:00 PM)

#### Family Services Agency, Inc.

Address: 610 E. Diamond Ave., Suite 100

Gaithersburg, MD 20877

Website: www.familyservicesagency.org

**Phone:** 301-840-3200 (Outpatient Clinic Appointments)

301-840-3263 (Outpatient Client Intake Coordinator)

301-840-2000 (Office)

**Email:** info@fs-inc.org

**Counties:** Montgomery

Intake: Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** Must have insurance or qualify for greyzone.

**Description:** Assists Montgomery County residents with mental health and substance abuse

issues through education and treatment.

**Service:** Health Care and Public Health, Mental Health

### Federal Public Defender, District of Maryland

**Address:** Federal Defender - Northern Division

100 S. Charles St.

BankAmerica Tower II, Suite 900

Baltimore, MD 21201

Federal Defender - Southern Division

6411 Ivy Lane, Suite 710

Greenbelt, Maryland 20770-4510

Website: www.md-fd.org

**Phone:** 410-962-3962 (Northern Division)

301-344-0600 (Southern Division)

**Counties:** Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 PM; No walk-ins.

Eligibility: Financial eligibility requirement. Financial affidavit must be filled out and

approved by judge.

**Description:** Attorneys provide representation to persons charged with federal criminal

offenses who have been determined by the court to be indigent and in need of

representation.

**Service:** Criminal Law

**Language:** English, Interpreters available upon request

#### **Foreign-Born Information and Referral Network**

#### **FIRN**

Address: 5999 Harper's Farm Rd., Suite E-200

Columbia, MD 21044

North Laurel/Savage Multi-Service Center 9900 Washington Boulevard (Route 1)

Laurel, MD 20723

Website: www.firnonline.org

**Phone:** 410-992-1923 (Columbia)

410-880-5917 (Laurel)

Email: info@firnonline.org

**Counties:** Statewide

Intake: Columbia office hours Monday, Tuesday, Thursday, Friday 9:00 AM-5:00 PM,

Laurel office hours Thursday 12:00 PM-7:00 PM (Immigration Counselor only)

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides assistance in immigrant visa petitions, adjustment of status, and the

citizenship process. Also assists with reapplication for lost green cards.

Volunteers are multi-lingual. INS forms available. Also provides immigration counseling and citizenship classes, interpreting and translation services, English

tutoring, information and referrals, and a variety of workshops.

Service: Education/Information on Legal Issues, General Information and Referral

Services, Immigration

Language: English, interpreters available in over 30 languages

### FreeState Legal Project

Address: 1111 North Charles St.

4<sup>th</sup> Floor

Baltimore, MD 21201

Website: www.freestatelegal.org

**Phone:** 410-625-5428

Email: info@freestatelegal.org

**Counties:** Maryland, Washington, DC, Virginia

Intake: Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines)

**Description:** Provides legal services to low-income members of the lesbian, gay, bisexual,

transgender, and queer community in Maryland.

**Service:** LGBT Issues

### Georgetown Law Center for Applied Legal Studies, Asylum Clinic

**Address:** 600 New Jersey Ave, NW, Suite 332

Washington, DC 20001

Website: www.law.georgetown.edu/academics/academic-programs/clinical-

programs/our-clinics/cals/cals-staff-contact-us.cfm

**Phone:** 202-662-9565

Email: calsclinic@law.georgetown.edu

**Counties:** Baltimore City, Washington, DC, Virginia

**Intake:** By appointment only. Call 202-662-9565 for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Georgetown law students represent asylum applicants in cases before the

Baltimore and Arlington immigration courts.

Service: Immigration

**Language:** English, can accommodate most non-English speaking clients

#### Heartly House, Inc.

Address: P.O. Box 857

Frederick, MD 21705

Website: www.heartlyhouse.org

**Phone:** 301-662-8800 (24-Hour hotline)

TTY: 301-662-1565 (24-Hour hotline)

**Counties:** Frederick

**Intake:** Call the 24-hour hotline at 301-662-8800 to schedule initial intake appointment.

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Provides assistance to victims of domestic violence, child abuse, and sexual

assault. Staff Attorneys provide free representation to victims in Protective Order and Peace Order cases (no income requirements). Free representation and referral services in divorce and custody (income eligibility requirements). Victim Advocates provide accompaniment in civil and criminal matters. Also offers 24-hour hotline, emergency shelter, group and individual counseling, case management, and abuser intervention program (court ordered and voluntary).

**Service:** Batterers' Program, Domestic Violence, Domestic Violence Counseling Services,

Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Child Abuse

#### Homeless Persons Representation Project, Inc.

#### **HPRP**

Address: 201 N. Charles St., Suite 1104

Baltimore, MD 21201

Website: www.hprplaw.org

**Phone:** 410-685-6589

800-773-4340

Email: info@hprplaw.org

**Counties:** Baltimore City

**Intake:** Call 410-685-6589 for information and appointments.

**Eligibility:** MLSC income guidelines. Must be Baltimore City resident for legal issues

pertaining to housing and public benefits (child care, disability, etc.). Veterans' benefits and expungement services are statewide, no particular residency

required.

**Description:** Provides free civil legal advice and representation to persons who are homeless

or at risk of homelessness. HPRP utilizes pro bono attorneys to provide legal services on issues such as criminal records expungement, housing, access to

public benefits, and veterans' benefits.

**Service:** Homeless Persons, Housing, Public Benefits, Veterans Rights and Benefits

# HOPE Foreclosure Prevention Project (Home Owners Preserving Equity)

Address: 100 Community Place

Crownsville, MD 21032

Website: www.mdhope.org

**Phone:** 877-462-7555 (Hotline)

Email: HOPEInfo@mdhousing.org or customerservice@mdhousing.org

**Counties:** Statewide

Intake: Call 1-877-462-7555 to find a housing counselor in your area.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides referrals for foreclosure prevention assistance. Housing counselors can

help homeowners negotiate reasonable terms with mortgage servicers and

advise citizens on the best actions to take to save their homes.

**Service:** Foreclosure, General Information and Referral Services, Housing

Language: All

### House of Ruth: Domestic Violence Legal Clinic

Address: 2201 Argonne Dr.

Baltimore, MD 21218

Website: www.hruth.org

**Phone:** 410-554-8463 (Legal Office)

410-889-RUTH (7884) (24 Hour Hotline)

Email: info@hruthmd.org

**Counties:** Statewide

Intake: Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Civil legal representation to help indigent victims of intimate partner domestic

violence obtain protective orders, divorces, custody, child support, and alimony. Legal advocates assist victims by providing legal information and referrals, safety planning, and information about filing criminal charges. Legal advocates also

accompany victims to criminal court proceedings.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Domestic Violence

Shelter

Language: All

## Inmate Grievance Office (Dept. of Public Safety & Correctional Svcs)

Address: 115 Sudbrook Ln., Suite 200

Pikesville, MD 21208

Website: www.dpscs.state.md.us/agencies/igo.shtml

**Phone:** 410-585-3840

**Counties:** Statewide

**Intake:** By mail only.

**Eligibility:** Prisoners of State of Maryland institutions only. Cannot provide assistance for

family members or friends of prisoners.

**Description:** Handles inmate grievances against officials and employees of the Division of

Correction and Patuxent Institution. Hearings are held in correctional institutions throughout the State. Most hearings are conducted by

videoconferencing.

**Service:** Offenders/Prisoners Rights

### **Jewish Coalition Against Domestic Abuse**

#### **JCADA**

Address: PO Box 2266

Rockville, MD 20847

Website: www.jcada.org

**Phone:** 877-88-JCADA (52232) (helpline, not 24-hour)

301-315-8041 (Maryland)

202-904-2040 (Washington, DC)

703-349-2540 (Virginia)

Email: jcada@jcada.org

**Counties:** Montgomery and Prince George's

Intake: No walk-ins. Call to make appointment Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists victims of domestic violence within the Jewish community as well as the

community at large.

**Service:** Domestic Violence Services, Group and individual Counseling, Financial Planning,

Emergency Cell Phones, Case Management, Safety Planning

### Jewish Community Services: Jewish Legal Services

**Address:** 5750 Park Heights Ave.

Baltimore, MD 21215

Website: www.jcsbaltimore.org

**Phone:** 410-466-9200

**Email:** info@jcsbaltimore.org

**Counties:** Baltimore City, Baltimore County, Howard

Intake: Walk-in clinic hours 2<sup>nd</sup> Monday of each month from 7:00 PM–8:30 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Provides free brief legal consultation and advice on civil legal matters. Primarily

serves Jewish individuals with limited income, but will provide assistance

regardless of religious affiliation.

**Service:** Bankruptcy, Estates & Trust, Family Law, General Civil Legal Services, General

Information and Referral Services, Landlord/Tenant

# Judicare Project (Women's Law Center of Maryland, Inc.)

#### **WLC**

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#judicare

**Phone:** 410-321-8761

Email: admin@wlcmd.org

**Counties:** Baltimore County

Intake: Monday–Friday 8:30 AM–1:30 PM

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** The Women's Law Center of Maryland screens cases and places 40 low-income

clients involved in contested custody cases in Baltimore County with experienced

attorneys who provide their services for free to clients.

**Service:** Family Law

**Language:** English, Uses Language line as necessary

### **Kids In Need of Defense**

#### **KIND**

**Address:** 1300 L St., NW, Suite 1100

Washington, DC 20005

Website: www.supportkind.org

**Phone:** 202-824-8680

**Email:** info@supportKIND.org

Counties: Anne Arundel, Baltimore City, Baltimore County, Frederick, Harford, Prince

George's, Washington, DC

Intake: No walk-ins. Call for appointment Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Volunteer attorneys represent unaccompanied children in the U.S. immigration

system.

**Service:** Advocacy, Children and Youth Services, Juveniles, Youth Immigration, Lawyer

**Referral Services** 

# Korean Community Service Center of Greater Washington

#### **KCSC**

**Address:** 847-J Quince Orchard Blvd. 6410 Kenilworth Ave.

Gaithersburg, MD 20878 Riverdale, MD 20737

240-683-6663 301-927-1601

(9:00 AM-5:00 PM M-F) (9:00 AM-5:00 PM Tue/Thur)

7700 Little River Tnpk., Suite 406 5900 Centreville Crest Ln.

Annandale, VA 22003 Centreville, VA 20121

703-354-6345 (Headquarters) 703-988-9884

(9:00 AM-5:00 PM M-F) (9:00 AM-5:00 PM M/W/F)

Website: www.kcscgw.org

**Phone:** Numbers listed above

**Counties:** Montgomery, Prince George's, Virginia

**Intake:** Walk-in and by appointment (see hours above).

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** KCSC's domestic violence program offers a range of linguistically competent and

culturally sensitive services to victims of domestic violence by providing direct services and collaborating with service providers to develop and create solutions

to end domestic violence.

**Service:** Children and Youth Services, Community Organizations, Disabled Persons,

Domestic Violence, Domestic Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Elderly, General Information and Referral Services, Health Care and Public Health, Housing, Immigration, Mental Health, Public Benefits, Senior

Citizens, Victim/Witness Assistance, Women

**Language:** English, Korean

### Lawyer in the Lobby

Address: County Courts Building

401 Bosley Ave., Room 100

Towson, MD 21204

**Website:** www.bcba.org/Community%20Resources/FreeLegalConsultation.aspx

**Phone:** 410-337-9103

Email: doris@bcba.org

**Counties:** Baltimore County

Intake: 2<sup>nd</sup> Wednesday of each month 4:30 PM-6:30 PM

First come, first served, sign-in registration (no earlier than 4:15PM)

The Self-Help Office (across the hall) is available for family law matters.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** If you are not represented by a lawyer, volunteer attorneys can provide brief 20-

minute free legal consultations on a wide variety of civil legal issues (family law issues excluded). No appointment necessary. The attorney you meet with may not have expertise in the area of law you need, but they will make every effort to answer your questions correctly. Bring any documents you want the lawyer to review. Family law issues are best addressed by the Family Law Self Help Center. The Lawyer in the Lobby Program is a limited legal advice service and should not

be considered a substitute for representation.

**Service:** General Civil Legal Services, General Information and Referral Services,

Education/Information on Legal Issues, Bankruptcy, Collections, Contracts, Elderly, Employment, Estates & Trusts, Foreclosure, Housing, Immigration, Landlord/Tenant, Public Benefits, Small Claims, Special Education, Veterans

**Rights and Benefits** 

# **Lawyer Referral and Information Service**

#### **LRIS**

**Address:** Varies depending upon county.

**Website:** www.msba.org/public/referral.asp

#### **Phone/ Counties:**

Allegany County	301-525-9995	Howard County 410-313-2035
Anne Arundel County	410-280-6961	Kent (None, use Baltimore or Queen
Baltimore City	410-539-3112	Anne's County)
Baltimore County	410-337-9100	Montgomery County 301-279-9100
Calvert County	410-535-6100	Prince George's County 301-952-1440
C	or 301-952-1440	Queen Anne's County 410-758-2296
Caroline County	410-479-2570	Saint Mary's (None, use Charles or
Carroll County	410-337-9100	Calvert County)
Cecil (None, use Balt	imore or Queen	Somerset County 410-651-4960
Anne's County)		Talbot County 410-820-4455
Charles County	301-753-1800	Washington County (None, use
<b>Dorchester County</b>	410-228-1040	Allegany, Frederick, or Baltimore
Frederick County	410-337-9100	County)
Garrett County	301-525-9995	Wicomico County 410-749-6118
Harford County	410-337-9100	Worcester County 410-641-2999

**Intake:** No walk-ins. Call to speak to a volunteer attorney.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists the public in obtaining qualified legal counsel, provides general legal

information, and provides other resources and referrals that may be of

assistance. Some services are free and some require a nominal fee. Free to call

and speak to a volunteer attorney.

**Service:** Bankruptcy, Child Support, Criminal Law, Disabled Persons, Discrimination,

Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Immigration, Juveniles, Landlord/Tenant, Lawyer Referral

Services, Mediation

Language: English; additional languages may vary depending upon County

# Lawyer Referral and Information Service, Bar Association of Baltimore City

**LRIS** 

Address: 111 N. Calvert St.

Courthouse East, Room 627

Baltimore, MD 21202

**Website:** www.baltimorebar.org/lris/need\_a\_lawyer.html

**Phone:** 410-539-3112

**Email:** info@baltimorebar.org

**Counties:** Baltimore City

Intake: No walk-ins, hotline only. Call 9:00 AM-4:00 PM to speak to a volunteer

attorney, or request a lawyer online by going to www.baltimorebar.org/referral

and clicking 'Contact Us'

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** A public service of the Bar Association of Baltimore City. Assists the public in

obtaining qualified legal counsel, provides general legal information, and

provides other resources that may be of assistance. Some services are free and some require a nominal fee. Free to call and speak to a volunteer attorney. \$35 fee for referral to a private attorney which includes half-hour consultation with

the attorney in their office.

**Service:** Bankruptcy, Child Support, Criminal Law, Disabled Persons, Discrimination,

Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, LGBT Issues, General Civil Legal Services, General Information and Referral Services, Immigration, Juveniles, Landlord/Tenant, Lawyer Referral

Services, Mediation

# Lawyer Referral and Information Service, Baltimore County Bar Association

"Baltimore County Bar Association Lawyer Referral and Information Service"

#### **LRIS**

**Address:** Baltimore County Circuit Court

401 Bosley Ave. (Room 100)

Towson, MD 21204

Website: www.bcba.org

**Phone:** 410-337-9100

**Email:** rachel@bcba.org

**Counties:** Baltimore County, Carroll, Frederick, Howard

Intake: Walk-in or call Monday–Friday 9:00 AM–4:30 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Refers you to an experienced, private lawyer who will meet with you to discuss

your legal issues. A nominal fee will be charged for a 30 minute consultation with the lawyer. If further legal service is required, legal fee arrangements will

be made between you and the lawyer.

**Service:** Bankruptcy, Child Support, Criminal Law, Discrimination, Education/Information

on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure,

General Civil Legal Services, General Information and Referral Services,

Immigration, Landlord/Tenant, Lawyer Referral Services, Legal Services for Non-Profit Organizations, Mediation, Nursing Home Residents, Offenders/Prisoners

Rights, Senior Citizens, Special Education, Veterans Rights and Benefits

# Lawyer Referral Service, Harford County Bar Foundation

"Harford County Bar Foundation Lawyer Referral and Information Service"

#### **HCBF**

Address: 18 Office St., 1st Floor

Bel Air, MD 21014

(across from Circuit Court House)

**Website:** www.harcobar.org/Harford-County-Bar-Foundation

**Phone:** 410-836-0123

**Counties:** Harford

Intake: Monday–Friday 10:00 AM–2:00 PM

**Eligibility:** Must be resident of Harford or Cecil County.

**Description:** Volunteer attorneys provide pro bono and reduced fee legal services to low-

income residents in Harford County. Issues for direct representation include

domestic relations, domestic violence, child support, criminal defense,

bankruptcy, and family law.

**Service:** Bankruptcy, Consumer Complaints – General, Disabled Persons,

Education/Information on Legal Issues, Elderly, Employment, Estates & Trust,

Family Law, General Information and Referral Services, Housing,

Landlord/Tenant, Lawyer Referral Services

# Lawyers' Committee for Civil Rights Under Law (National Branch)

Address: 1401 New York Ave., NW, Suite 400

Washington, DC 20005

Website: www.lawyerscommittee.org

**Phone:** 202-662-8600

888-299-5227

Counties: Maryland, Washington, DC, Virginia

Intake: No walk-ins. Call or go online for appointment Monday–Friday 9:00 AM–5:00

PM Note: Your submission of a written request for assistance will not establish an attorney-client relationship unless the Lawyers' Committee advises you otherwise. The Lawyers' Committee does not represent you and you remain

responsible for all of your filing deadlines.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Handles employment discrimination, fair housing issues, and immigration rights

through class action lawsuits.

**Service:** Racial Discrimination in Education, Employment Discrimination, Environmental

Justice, Housing and Community Development, Voting Rights, Immigration, Immigrant Rights, Foreclosure Prevention, Loan Modification Scam Prevention

**Language:** English, Interpreters may be available.

# Legal Forms Helpline (Women's Law Center of Maryland, Inc.)

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#legalformshelpline

**Phone:** 800-818-9888

877-293-2507 (Spanish)

410-321-8761 (Women's Law Center of Maryland Office Line)

Email: admin@wlcmd.org

**Counties:** Statewide

Intake: Helpline operates Tuesday, Wednesday, Friday 9:00 AM–12:30 PM,

Thursday 9:00 AM-4:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** The Legal Forms Helpline is a free telephone service for people who are able to

file their family law cases without representation by an attorney (pro se) because their cases are uncomplicated and uncontested. Experienced attorneys can assist callers understand the process or complete form pleadings. To speak with a

Spanish-speaking attorney, call 1-877-293-2507, leave a message, and an

attorney will return your call.

Service: Child Support, Domestic Violence, Domestic Violence Legal Services, Family Law

**Language:** English, uses language line as necessary

### Life Crisis Center, Inc.

Address: 314 Civic Ave.

Salisbury, MD 21801

Website: www.lifecrisiscenter.org

**Phone:** 410-749-8111

410-749-HELP (4357)

**Email:** info@lifecrisiscenter.org

**Counties:** Somerset, Wicomico, Worcester

**Intake:** Monday–Friday 9:00 AM–5:00 PM; Appointment required for legal services.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides comprehensive services to victims of domestic violence, sexual assault,

child abuse, and related issues. Also offers abuser intervention and supervised

visitation services.

**Service:** Batterers' Program, Children and Youth Services, Domestic Violence, Domestic

Violence Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services, Rape and Sexual Assault Crisis Services,

Women

**Language:** English, Spanish, French, Uses Language Line as necessary

# **Maryland Association of Non-Profit Organizations**

#### **MANO**

Address: 1500 Union Ave., Suite 2500

Baltimore, MD 21211

Website: www.marylandnonprofits.org

**Phone:** 410-727-6367

301-565-0505

**Counties:** Statewide

**Intake:** Call 410-727-6367 for additional information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides brief consultation to any nonprofit organization in the State of MD; and

as a benefit of membership in MD Nonprofits, provides reduced rate hourly consultation to member nonprofits. Focus on startup, governance, nonprofit

compliance with state and federal law.

**Service:** Community Organizations, Education/Information on Legal Issues, Employment,

Legal Services for Non-Profit Organizations, Technical Assistance for member

non-profits

## Maryland Coalition for Inclusive Education, Inc.

#### **MCIE**

Address: 7484 Candlewood Rd., Suite R

Hanover, MD 21076

Website: www.mcie.org

**Phone:** 410-859-5400

800-899-8837

**Email:** intake@mcie.org for legal representation inquiries

**Counties:** Statewide

Intake: No walk-ins. To schedule an appointment call 410-859-5400, ext. 118

Monday-Friday 9:00 AM-5:00 PM

Eligibility: Financial eligibility requirement (MLSC guidelines); Sliding fee scale dependent

on income.

**Description:** MCIE is a statewide nonprofit organization dedicated to the inclusion of students

with disabilities in their neighborhood schools. MCIE provides a variety of

services to families and schools, such as individual advocacy services,

information and referrals, consultations, and legal representation for families seeking less restrictive educational placements for their child. Also provides technical assistance to neighborhood schools who want to include students with

disabilities.

**Service:** Education/Information on Legal Issues, Special Education

# **Maryland Commission On Civil Rights**

**Address:** 6 Saint Paul St., Suite 900

Baltimore, MD 21202

Website: www.mccr.maryland.gov

**Phone:** 410-767-8050 (Office)

410-767-8600 (Clients)

800-705-3493 (Clients)

**Email:** Enter complaints online through website

**Counties:** Statewide

Intake: Walk-ins Monday and Friday 9:00 AM-3:00 PM

All other times by appointment only.

**Eligibility:** Requirements vary by jurisdiction.

**Description:** Provides protection to Maryland citizens against unlawful employment, housing,

public accommodation, and commercial discrimination based on race, color, religion, sex, age, national origin, marital status, disability, sexual orientation, and genetic information. This is an independent agency that serves individuals,

businesses, and communities throughout the State.

**Service:** Discrimination

## Maryland Crime Victims' Resource Center, Inc.

#### **MCVRC**

Address: 1001 Prince George's Blvd., Suite 750

Upper Marlboro, MD 20774

Website: www.mdcrimevictims.org

**Phone:** 301-952-0063

877-VICTIM-1 (877-842-8461)

**Email:** mail@mdcrimevictims.org; client intake also available through website

**Counties:** Statewide

Intake: Walk-in and by appointment Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** MLSC guidelines for pro bono attorney services.

**Description:** Provides information and referrals related to being a victim of crime, education

on victims' rights, court accompaniment, direct legal representation for victims of crime in criminal court proceedings, post-criminal court proceedings, and assistance in applying for benefits. Also offers grief support group for homicide

survivors.

**Service:** Children and Youth Services, Criminal Law, Domestic Violence, Domestic

Violence Counseling Services, Domestic Violence Court Accompaniment,

Domestic Violence Legal Services, Education/Information on Legal Issues, Elderly,

General Information and Referral Services, Immigration, Juveniles, Lawyer Referral Services, Mental Health, Victim/Witness Assistance, Crime Victims,

Sexual Assault, Identity Theft & Fraud

**Language:** English, Uses Language Line as necessary

# **Maryland Department of Aging**

#### **MDOA**

Address: 301 W. Preston St., Suite 1007

Baltimore, MD 21201

Website: www.aging.maryland.gov

**Phone:** 410-767-1100

800-243-3425

TYY: 800-735-2258

**Counties:** Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 PM

**Eligibility:** Individuals aged 55 or over.

**Description:** Offers senior citizens free or low-cost assistance and referral services for civil

legal issues such as abuse, housing, health care, health benefits, social services, Social Security benefits, disability benefits, veteran's benefits, guardianship, rights of nursing home residents, living wills, and durable power of attorney. These services are provided predominantly through local sub-grantees or field offices. Please call the local providers for your area directly or call the central

office listed above and they can direct you to your local office.

Accommodations/interpreters can be provided for Spanish-speaking clients.

**Service:** Elderly, Estates & Trust, Nursing Home Residents, Public Benefits

**Language:** English, Spanish (interpreters can be provided)

# **Maryland Department of Veteran's Affairs**

#### **MDVA**

**Address:** 16 Francis St.

Annapolis, MD 21401

**Website:** www.mdva.state.md.us

**Phone:** 410-260-3838 (Outreach & Advocacy Program, Annapolis)

410-230-4444 (Veterans Service & Benefits Program, Baltimore)

301-884-8171 (Veterans Home Program, Charlotte Hall)

**Email:** mdveteransinfo@maryland.gov

**Counties:** Statewide

Intake: By appointment only. Call Monday–Friday 8:00 AM–4:30 PM

**Eligibility:** Must be a veteran.

**Description:** Assists veterans, their dependents, and survivors file claims for Federal and State

veteran's benefits. Assists claimants gather evidence required to support claims.

Represents claimants through board of veterans appeals. Acts as veteran's advocate for Federal, state, and local agencies. Veterans cemeteries & nursing

homes and assisted living for veterans.

**Service:** General Information and Referral Services, Veterans Rights and Benefits

# **Maryland Disability Law Center**

#### **MDLC**

Address: 1500 Union Ave., Suite 2000

Baltimore, MD 21211

Website: www.mdlclaw.org

**Phone:** 800-233-7201

410-727-6352 ext.0

TTY: 410-235-5387

**Counties:** Statewide

Intake: Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** Any Maryland resident with a disability who also has a legal issue on their

advocacy service plan.

**Description:** Provides free information, referral, legal, and advocacy services to individuals

with disabilities and their families.

**Service:** Children's Mental Health, Adult Mental Health, Developmental Disabilities,

Education, Nursing Facilities, Special Education, Traumatic Brain Injury, Assistive Technology, Equal Opportunity to Public Programs, Voting Rights, Medicaid,

**Public Policy** 

## Maryland Legal Aid Bureau

LAB

**Address:** 500 E. Lexington St.

Baltimore, MD 21202

Website: www.mdlab.org

**Phone:** 410-951-7777 (Office)

800-999-8904 (Hotline) Monday, Tuesday, Wednesday, Friday 9:30 AM-4:30 PM,

Thursday 9:30 AM-1:00 PM and 6:00 PM-8:00 PM

**Counties:** Statewide

Intake: Walk-in hours Monday, Wednesday, Friday 8:30 AM–1:00 PM

Otherwise call 800-999-8904 (Hotline) Monday, Tuesday, Wednesday, Friday

9:30 AM-4:30 PM, Thursday 9:30 AM-1:00 PM and 6:00 PM-8:00 PM

**Eligibility:** Financial eligibility requirement (Legal Aid Bureau guidelines).

**Description:** Provides free civil legal assistance to low-income individuals throughout the

state of Maryland. This includes residents of rural and urban settings, disabled persons, children, seniors, farm workers, and those at risk of losing housing,

custody, health and income maintenance.

Service: Bankruptcy, Children and Youth Services, Child Support, Consumer Complaints –

General, Disabled Persons, Domestic Violence, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General

Civil Legal Services, Homeless Persons, Housing, Immigration, Juveniles,

Landlord/Tenant, Lawyer Referral Services, Migrant Workers, Nursing Home

Residents, Public Benefits, Senior Citizens, Special Education

## **Maryland Office of the People's Counsel**

#### **OPC**

Address: 6 Saint Paul St., Suite 2102

Baltimore, MD 21202

**Website:** www.opc.state.md.us

**Phone:** 410-767-8150

800-207-4055

**Email:** info@opc.state.md.us

**Counties:** Statewide

Intake: Call Monday–Friday 8:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Advocates on behalf of the general public in Maryland utility rate and service

matters before state and federal regulatory commissions, courts, and legislative bodies. Investigates and provides assistance regarding consumer utility service

problems on behalf of the public. No fee for services.

**Service:** Consumer Complaints – General

# **Maryland Office of the Public Defender**

#### **OPD**

Address: 6 Saint Paul St., Suite 1400

Baltimore, MD 21202

Website: www.opd.state.md.us

**Phone:** 410-767-8460

1-877-430-5187

**Counties:** Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 p.m for intake times and locations.

**Eligibility:** Financial eligibility requirement.

**Description:** Provides defense counsel to persons who cannot afford a private attorney.

Representation is provided in District Courts, Juvenile Courts, Circuit Courts,

judicial bail reviews and related collateral hearings, Children in Need of

Assistance (CINA), and termination of parental rights (TPR) cases. Trial Divisions are maintained in all Circuit, District, and Juvenile Courts throughout the State. Call directly for more information about Public Defender's offices around the

state.

**Service:** Children and Youth Services, Criminal Law, Juveniles

**Language:** English, Spanish interpreter available

# Maryland State Bar Association: Public Information Brochures

#### **MSBA**

Address: 520 W. Fayette St.

Baltimore, MD 21201

**Website:** www.msba.org/departments/commpubl/publications/brochures/index.htm

**Phone:** 410-685-7878 or 800-492-1964

Email: ANnorom@MSBA.org

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Monday–Friday 9:00 AM–4:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Many consumer legal questions can easily be answered by this series of 24 easy-

to-read free brochures designed to inform the public about common legal

problems. They help people buy homes, file workers' compensation, understand

complex health benefit issues, and deal with domestic violence. Also help consumers know what to do when they receive a traffic ticket, are in a car accident, or are arrested. Available on www.msba.org by clicking on public resources. If interested in receiving the brochures contact Ashia Nnorom at ANnorom@msba.org or by calling. Attorneys must pay for the brochures.

**Service:** Bankruptcy, Batterers' Program, Children and Youth Services, Child Support,

Criminal Law, Discrimination, Domestic Violence, Education/Information on Legal Issues, Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Information and Referral Services, Health Care and Public Health, HIV/AIDS, Housing, Immigration, Juveniles, Landlord/Tenant, Mediation, Nursing Home

Residents, Women

# Maryland State Bar Association: Speakers' Bureau

#### **MSBA**

Address: 520 W. Fayette St.

Baltimore, MD 21201

**Website:** www.msba.org/public/speakers.asp

**Phone:** 410-685-7878 or 800-492-1964

Email: Imuscara@msba.org

Counties: Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Monday–Friday 9:00 AM–4:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** A collection of over 200 volunteer attorneys throughout the state who speak to

the public about legal issues. 41 topics range from adoption, bankruptcy, and estate planning to taxes and the legal needs of senior citizens. The MSBA monitors judicial and legislative issues, offers legal education opportunities and promotes leadership within the legal profession. Any group interested in having

a member of the Speakers' Bureau visit their organization should contact Lisa

Muscara at Imuscara@msba.org, call, or visit the website.

**Service:** Bankruptcy, Batterers' Program, Children and Youth Services, Child Support,

Community Organizations, Criminal Law, Disabled Persons, Discrimination,

Domestic Violence, Elderly, Employment, Estates & Trust, Family Law,

Foreclosure, LGBT Issues, General Civil Legal Services, Referral Services, Health

Care and Public Health, HIV/AIDS, Housing, Immigration, Juveniles,

Landlord/Tenant, Legal Services for Non-Profit Organizations, Mediation, Mental Health, Nursing Home Residents, Public Benefits, Rape and Sexual Assault Crisis

Services, Senior Citizens, Special Education, Veterans Rights and Benefits

# Maryland Vietnamese Mutual Association, Inc. (Association of Vietnamese Americans)

#### **MVMA**

Address: 8121 Georgia Ave., Suite 503

Silver Spring, MD 20910

Website: www.mdvietmutual.org

**Phone:** 301-588-6862

Email: info@mdvietmutual.org

**Counties:** Statewide

**Intake:** Call 301-588-6862 to schedule an appointment.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides translation services and linguistically and culturally appropriate direct

services to Vietnamese Americans. Assists immigrants and refugees with permanent residency and the path to citizenship through naturalization forms, work permit forms, etc. Provides immigration assistance, representation, and referral services. Refers clients to services provided by the government or other

non-profit partners. The Golden Age Project for Seniors (GAPS) links limited-English-proficiency seniors to health care resources that are vital to healthy

aging.

Also hosts three annual events to promote cultural traditions, history, art, and language: the Tet Lunar New Year's Festival, Health Fair, and Academic Awards

Picnic for students ages K-12.

Service: Children and Youth Services, Elderly, Immigration, Public Benefits, Senior

Citizens, Translation Services

**Language:** English, Vietnamese

## **Maryland Volunteer Lawyers for the Arts**

#### **MdVLA**

Address: 1500 Union Ave., Suite 1330

Baltimore, MD 21211

Website: www.mdvla.org

**Phone:** 410-752-1633

Email: info@mdvla.org

**Counties:** Statewide

**Intake:** Call 410-752-1633 for additional information.

Eligibility: Household income less than \$40,000 for individuals; budget of less than

\$150,000 for organizations.

**Description:** Provides free or reduced fee legal assistance to art organizations and income-

eligible visual, performing, and literary artists.

**Service:** Artists/Writers, Community Organizations, Lawyer Referral Services, Legal

Services for Non-Profit Organizations

## **Maryland Volunteer Lawyers Service**

#### **MVLS**

Address: One N. Charles St., Suite 222

Baltimore, MD 21201

Website: www.mvlslaw.org

**Phone:** 410-539-6800 (Administrative)

410-547-6537 or 800-510-0050 (Client Intake)

**Email:** info@mvlslaw.org

**Counties:** Anne Arundel, Baltimore City, Baltimore County, Calvert, Carroll, Cecil, Charles,

Frederick, Garrett, Harford, Howard, Saint Mary's, Somerset, Washington,

Wicomico, Worcester

Intake: Call 410-547-6537 or 800-510-0050 Monday—Thursday 9:00 AM—1:00 PM or

apply for legal help online at www.mvlslaw.org or www.legalhelpmaryland.org

and click 'Get Legal Help'

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Provides free (and in some cases low cost) legal representation to Marylanders

with limited income. Also provides free legal help for community-based

nonprofits that are working to strengthen low-income communities in Maryland.

Each eligible individual client is matched with a volunteer lawyer to provide

quality representation.

**Service:** Bankruptcy, Community Organizations, Elderly, Employment, Estates & Trust,

Family Law, Foreclosure, General Civil Legal Services, Housing, Landlord/Tenant,

Legal Services for Non-Profit Organizations, Nursing Home Residents, Public

Benefits, Senior Citizens

**Language:** English, Uses Language Line as necessary

# Mental Health Association of Montgomery County

#### MHA

**Address:** 1000 Twinbrook Pkwy.

Rockville, MD 20851

Website: www.mhamc.org

**Phone:** 301-424-0656 (General Information)

301-738-CALL (2255) (24-Hour Hotline)

301-738-7176 (Military Helpline Information and Resources)

Email: info@mhamc.org

**Counties:** Montgomery

Intake: Call 301-424-0656 Monday–Friday 9:00 AM–4:30 PM or call 301-738-CALL (2255)

24-Hours

**Eligibility:** Must be resident of Montgomery County.

**Description:** Promotes mental wellness and supports those with mental illness by sponsoring

and implementing advocacy, education, and community service programs. MHA currently manages 10 major direct service programs for children, teens, families,

senior adults, and individuals with long-term mental illness.

**Service:** General Information and Referral Services, Mental Health

Language: English, Spanish, French

# **Mid-Shore Council on Family Violence**

#### **MSCFV**

Address: P.O. Box 5

Denton, MD 21629

Website: www.mscfv.org

**Phone:** 800-927-4673 (24-hr Hotline)

**Email:** info@mscfu.org

**Counties:** Caroline, Dorchester, Kent, Queen Anne's, Talbot

**Intake:** Call 800-927-4673 for additional information.

**Eligibility:** Residents of Caroline, Dorchester, Kent, Queen Anne's, and Talbot counties.

**Description:** Provides services to victims of domestic violence in Caroline, Dorchester, Kent,

Queen Anne's, and Talbot counties. These services include a 24 hour hotline, crisis shelter, counseling, legal representation, crisis response to hospitals, information and referrals, Abuser Intervention Programs, and Transitional

programs. All services provided in Spanish.

**Service:** Abuser Intervention Programs, Domestic Violence, Domestic Violence Counseling

Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services,

Victim/Witness Assistance, Women

### Mid-Shore Pro Bono

#### **MSPB**

**Address:** 8 S. West St.

Easton, MD 21601

**Website:** www.midshoreprobono.org

**Phone:** 410-690-8128

**Email:** info@midshoreprobono.org

**Counties:** Caroline, Dorchester, Kent, Queen Anne's, Talbot

Intake: By appointment only. Call 410-690-8128 Monday–Friday 10:00 AM–4:30 PM for

intake or to schedule an appointment at a Limited Representation Clinic.

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

Description: Matches volunteer lawyers who provide quality civil legal services with low-

income Marylanders in Caroline, Dorchester, Kent, Queen Anne's, and Talbot counties. Volunteer lawyers represent clients in the following areas: consumer debt, foreclosure, small claims, child custody and/or visitation, legal separation, divorce, elderly family member(s), advanced medical directives, wills or probate, landlord/tenant disputes, guardianship, power of attorney, tort defense, and collaborative law. Mid-Shore Pro Bono also offers brief legal advice through

Legal Services Clinics in all 5 Mid-Shore Counties.

**Service:** Bankruptcy, Children and Youth Services, Consumer Complaints – General,

Elderly, Employment, Estates & Trust, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Lawyer Referral

Services, Senior Citizens, Veterans Rights and Benefits, Women

# **Montgomery County Abused Persons Program**

#### **APP**

Address: 1301 Piccard Dr., Suite 1400, 1st Floor

Rockville, MD 20850

**Website:** www.montgomerycountymd.gov/hhs/indexnew.html

**Phone:** 240-777-4000 (24-Hour Crisis Center)

240-777-4673 (24-Hour Domestic Violence Hotline)

TTY: 240-777-4815 (24-Hour Crisis Center / Domestic Violence Hotline)

**Email:** hhsmail@montgomerycountymd.gov

**Counties:** Montgomery

Intake: Walk-in hours Monday–Friday 8:30 AM–4:00 PM All other times call 24 hour

crisis hotline.

**Eligibility:** Must be resident of Montgomery County.

**Description:** Provides counseling, support, emergency services, and assistance with legal

information and services for victims in Montgomery County. Crisis center 24 hours a day, 7 days a week located in same building (1301 Piccard Dr. Rockville,

MD 20850). Admission to shelter through 24 hour crisis center.

Service: Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Legal Services, Domestic Violence Shelter, Education/Information on Legal Issues, General Information and Referral Services, Victim/Witness Assistance,

Women

## **Montgomery County Family Justice Center**

Address: 600 Jefferson Plaza, Suite 500

Rockville, MD 20852

Website: www.Montgomerycountymd.gov/FJC

**Phone:** 240-773-0444 (Office)

240-777-4000 (24-Hour Crisis Hotline)

410-889-7884 (English 24-Hour Hotline) 410-554-8480 (Spanish 24-Hour Hotline)

**Counties:** Montgomery

Intake: Walk-in hours Monday–Friday 8:30 AM–5:00 PM, no appointment necessary. All

other times call 24-hour crisis hotline.

**Eligibility:** Must be resident of Montgomery County.

**Description:** Provides free services such as counseling, court accompaniment, legal services,

referral services, shelter placement, criminal investigations, and emergency

protective orders to victims of partner abuse and domestic violence in

Montgomery County. Also has child assessment center.

**Service:** Domestic Violence, Domestic Violence Counseling, Domestic Violence Court

Accompaniment, Domestic Violence Legal Services, Shelter Placement, Immigration, Translation Services, Victim/Witness Assistance, Criminal Investigation, Emergency Protective Orders, Child Assessment Center

**Language:** English, Spanish, Farsi

# Montgomery County, Maryland, Bar Foundation, Inc. Pro Bono Program

#### **MCBF**

Address: 27 West Jefferson St.

Rockville, MD 20850

Website: www.montbar.org

**Phone:** 301-340-2534 (Bar Foundation)

301-279-9100 (Lawyer Referral)

301-424-3454 (Bar Association)

**Counties:** Montgomery

Intake: Call 301-279-9100 Monday–Friday 9:00 AM–1:00 PM for an appointment or

information about the four (4) brief legal advice clinics operating in Montgomery

County.

**Eligibility:** Financial eligibility requirement (MLSC guidelines). Must be resident of

Montgomery County.

**Description:** Matches volunteer lawyers who provide quality, no-cost civil legal services with

low-income Montgomery County residents. In addition, the Pro Bono Program operates several legal advice clinics where low-income residents can obtain free legal advice in a walk-in setting. Clients must arrive in the first half hour of the

legal advice clinic for client registration.

**Service:** Bankruptcy, Consumer Complaints – General, Employment, Family Law, General

Civil Legal Services, General Information and Referral Services, Immigration,

Landlord/Tenant, Wills, Power of Attorney

# Multi-Ethnic Domestic Violence Project (Women's Law Center of Maryland, Inc.)

#### **MEDOVI**

Address: Circuit Court for Baltimore City, Room 100

111 N. Calvert St. Baltimore, MD 21202

**Website:** www.wlcmd.org/projects.html#multiethnic

**Phone:** 410-396-3294

Email: admin@wlcmd.org

**Counties:** Statewide

Intake: Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists foreign born victims of domestic violence or sexual assault with obtaining

legal status independent of their abuser, through VAWA self-petitions or U Visas.

**Service:** Domestic Violence Legal Services, Immigration

**Language:** English, Uses Language Line as necessary

### **National Association of the Deaf**

#### NAD

Address: 8630 Fenton St., Suite 820

Silver Spring, MD 20910

Website: www.nad.org

**Phone:** 301-587-1788 or 301-328-1443 (Voice/VP)

TTY: 301-587-1789

Email: nad.info@nad.org

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Email nad.info@nad.org for additional information, specific intake times, and

locations.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** The nation's premier civil rights organization of, by and for deaf and hard of

hearing individuals in the United States of America. Safeguards the civil and

accessibility rights of deaf and hard of hearing individuals. Provides general legal

information regarding civil rights for deaf and hard of hearing individuals. Provides legal referrals for those seeking help with legal matters. On a discretionary basis accepts a small amount of high-impact legal cases for

litigation.

**Service:** Disabled Persons, Discrimination

**Language:** English, American Sign Language

### National Federation for the Blind

#### NFB

**Address:** 200 E. Wells St. (at Jerrigan Place)

Baltimore, MD 21230

Website: www.nfb.org

**Phone:** 410-659-9314

**Email:** nfb@nfb.org or pmaurer@nfb.org

Counties: Maryland, Washington, DC, Virginia

Intake: Monday–Friday 8:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Promotes and protects the rights of the blind through information services,

legislative advocacy, and litigation. Informs blind individuals of available governmental and private services, as well as facts about laws and regulations concerning them. Works to change legislation that discriminates against the

blind. Uses volunteer attorney for litigation.

**Service:** Disabled Persons, Discrimination, Education/Information on Legal Issues,

General Information and Referral Services

# National Labor Relations Board Region 5 - Baltimore

#### **NLRB**

Address: Bank of America Center, Tower II

100 S. Charles St., 6th Floor, Suite 600

Baltimore, MD 21201

Website: www.nlrb.gov

**Phone:** 410-962-2822 (Local)

1-866-667-NLRB (6572) (National)

Counties: Maryland, Washington, DC, Delaware, Northern Virginia, Pennsylvania, and West

Virginia

Intake: Monday–Friday 8:15 AM–4:45 PM Walk-ins welcome.

**Eligibility:** Does not accept clients in the traditional sense, but exerts jurisdiction over

private employers in the counties listed above.

**Description:** The National Labor Relations Board is an independent federal agency vested with

the power to safeguard employees' rights to organize or join together for mutual aid and protection and to determine whether to have unions as their bargaining

representative. The Agency also acts to prevent and remedy unfair labor

practices committed by private sector employers and unions.

**Service:** Employment, General Information and Referral Services

### National Organization of Veterans' Advocates, Inc.

#### **NOVA**

Address: 1425 K St., NW, Suite 350

Washington, DC 20005

Website: www.vetadvocates.org

**Phone:** 202-587-5708

877-483-8238

Email: kandriano@vetadvocates.org

Counties: Nationwide

Intake: No walk-ins. Call Monday–Friday 9:00 AM–5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Refers individuals seeking service-connected disability compensation benefits to

private-practicing attorneys and non-attorney agents in their area.

**Service:** General Information and Referral Services, Lawyer Referral Services, Veterans

**Rights and Benefits** 

Language: English

### **National Veteran's Legal Services Program**

#### **NVLSP**

Address: P.O. Box 65762

Washington, DC 20035

Website: www.nvlsp.org

**Phone:** 202-265-8305

Email: info@nvlsp.org

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

Intake: No walk-ins. Call 202-265-8305 Monday–Friday 8:00 AM–4:30 PM If no answer

leave a message or visit website.

**Eligibility:** Veteran or active duty.

**Description:** Assists lawyer and non-lawyer advocates who represent veteran's or active duty

military personnel for free. Helps them obtain the federal benefits they have

earned through their service to this country.

**Service:** Direct Legal Services, Referral Services, Veterans Rights and Benefits

#### Office of Civil Rights and Wage Enforcement

Address: 10 N. Calvert St., Suite 915

Baltimore, MD 21202

Website:

www.baltimorecity.gov/Government/BoardsandCommissions/OfficeofCivilRights

andWageEnforcement/CommunityRelationsCommission.aspx

**Phone:** 410-396-3141

Email: Alvin.Gillard@Baltimorecity.gov

**Counties:** Baltimore City

Intake: Walk-in or call Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** Discrimination by company/agency must have taken place in Baltimore City,

however client does not have to be resident of Baltimore City.

**Description:** Designated to enforce Article 4 of the Baltimore City Code, which prohibits

discrimination on the basis of race, national origin, sex, and physical or mental

disability.

Service: Civil Rights, Discrimination, Employment, LGBT Issues, Physical or Mental Health,

Women

**Language:** English, Interpreters available upon request

## Office of Consumer Protection, Montgomery County

Address: 100 Maryland Ave., Suite 330

Rockville, MD 20850

Website: www.montgomerycountymd.gov/consumer

**Phone:** 240-777-3636

**Email:** consumerprotection@montgomerycountymd.gov

**Counties:** Montgomery

Intake: Walk-in hours Monday–Friday 8:30 AM–5:00 PM

**Eligibility:** Must be resident of Montgomery County or the consumer transaction must have

occurred in Montgomery County.

**Description:** Investigates and resolves consumer protection disputes regarding most

consumer transactions in Montgomery County. Enforces consumer protection laws prohibiting unfair and deceptive trade acts in the marketplace. Handles complaints regarding auto repair/sales, home improvement, retail sales, credit/financial issues, advertising/warranty issues, and consumer scams. Provides assistance regarding disputes in condominiums and Home Owner Associations. Office does not serve as private legal counsel to consumers.

**Service:** Consumer Complaints – General

## Office of Human Rights, Montgomery County Council

Address: 21 Maryland Ave., Suite 330

Rockville Memorial Library, 3rd Floor

Rockville, MD 20850

Website: www.montgomerycountymd.gov/humanrights

**Phone:** 240-777-8450

TTY: 240-777-8480

**Email:** county.council@montgomerycountymd.gov

**Counties:** Montgomery

Intake: Complaints may be filed by phone or in the office Monday–Friday 8:30 AM–5:00

PM No appointment necessary. Complaints may also be filed by calling 311, the

county's service call center.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Investigates incidents of hate/violence and complaints of discrimination. Victims

of hate/violence crimes can seek compensation for replacement of property

through the County's Partnership Fund. Provides leadership, advocacy, education, and support for fair housing practices in Montgomery County.

**Service:** Discrimination, Victim/Witness Assistance, Employment, Housing, Public

Accommodation

**Language:** English, Spanish, Chinese

## Office of Landlord/Tenant Affairs, Montgomery County

#### **OLTA**

**Address:** 100 Maryland Ave., 4th Floor

Rockville, MD 20850

Website: www.montgomerycountymd.gov/dhca

**Phone:** 240-777-0311

**Email:** olta.intake@montgomerycountymd.gov

**Counties:** Montgomery

Intake: Monday–Friday 8:30 AM–5:00 PM No appointment necessary.

**Eligibility:** To file a complaint you must live or have lived in Montgomery County.

**Description:** Provides advice, information, and mediation services to landlords and tenants in

Montgomery County. Complaints may be referred to the Commission on Landlord/Tenant Affairs for adjudication if staff is unable to negotiate

settlement.

**Service:** Landlord/Tenant, Mediation

**Language:** English, Spanish, Interpreters available upon request and by appointment for

languages other than Spanish.

## Office of Special Counsel for Immigration-Related Unfair Employment Practices

**Address:** U.S. Department of Justice Civil Rights Division

950 Pennsylvania Ave., N.W., OSC, NYA 9000

Washington, DC 20530

**Website:** www.justice.gov/crt/about/osc

**Phone:** 202-616-5594 (Office)

800-255-7688 (Worker Hotline)

800-255-8155 (Employer Hotline)

Email: osccrt@usdoj.gov

**Counties:** Statewide

Intake: Call 800-255-7688 (Worker Hotline) or 800-255-8155 (Employer Hotline)

Monday-Friday 9:00 AM-5:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Investigates charges of discrimination in employment based upon citizenship

status and national origin. Investigates charges of document abuse and unlawful dismissal. Has a screening process that is immediately available to take calls in

over 140 languages.

**Service:** Immigration Related Discrimination, Employment

Language: All

#### Pro Bono Counseling Project, Inc.

Address: 110 West Rd., Suite 202

Baltimore, MD 21204

Website: www.probonocounseling.org

**Phone:** 877-323-5800

410-825-1001

**Counties:** Statewide

**Intake:** Call for additional information or to schedule an appointment.

**Eligibility:** Individuals living and/or working in Maryland who are uninsured, underinsured,

have limited resources, and need mental health care.

**Description:** Assists clients to receive free mental health therapy with licensed providers

throughout Maryland who volunteer their services. Therapists will not go to

court, give testimony, or submit records to the court.

Service: Artists/Writers, Domestic Violence Counseling Services, Elderly, LGBT Issues,

Health Care and Public Health, HIV/AIDS, Mental Health, Senior Citizens,

Victim/Witness Assistance, Women

Language: English, Spanish, French, Greek, Hebrew, German

## Protection Order Advocacy and Representation Project (Women's Law Center of Maryland, Inc.)

#### **POARP**

Address: Circuit Court for Baltimore City, Room 100

111 N. Calvert St. Baltimore, MD 21202

**Website:** www.wlcmd.org/projects.html#protectionorder

**Phone:** Baltimore City: 410-783-0377

Baltimore County: 410-887-3162

Carroll County: 410-386-2440

Email: admin@wlcmd.org

**Counties:** Baltimore City, Baltimore County, Carroll

Intake: Walk-in or call Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Represents victims of intimate partner domestic violence in civil protective order

and peace order hearings in Baltimore City, Baltimore County, and Carroll County

Circuit Courts. Attorneys represent people who have been abused by an

intimate partner (current or past boyfriend/girlfriend, current or ex-spouse) in proceedings to obtain protection orders, enforce protection orders through contempt, and modify existing protection orders. Provides information and referral services. There is no charge for assistance through this project.

**Service:** Domestic Violence, Domestic Violence Legal Services

**Language:** English, Uses Language line as necessary

#### **Public Justice Center**

**PJC** 

Address: 1 N. Charles St., Suite 200

Baltimore, MD 21201

**Website:** www.publicjustice.org

**Phone:** 410-625-9409

**Email:** info@publicjustice.org (not for legal assistance or legal advice)

**Counties:** Statewide

Intake: By appointment only. Call 410-625-9409 for legal services, information, or

referrals.

**Eligibility:** Financial eligibility requirement (MLSC guidelines).

**Description:** Works with people and communities to change the laws, practices, and

institutions that cause injustice, poverty, and discrimination. Current projects include advocating for health care reform, tenants' rights, workers' rights, immigrants' rights, the reduction or elimination of laws that automatically charge and jail youth as adults, and the creation of a right to counsel in civil

cases.

Provides legal representation or advice for:

- Tenants who are at risk of eviction because of nonpayment of rent, substandard housing conditions, or their landlord's foreclosure;
- Low-wage workers who are not being paid their legal wages or are "misclassified" as independent contractors;
- Students with problems enrolling in public school or getting necessary services because they are homeless.

**Service:** Education/Information on Legal Issues, Employment, Homeless Persons,

Landlord/Tenant

# Rape Crisis Intervention Service of Carroll County

#### **RCIS**

Address: 224 North Center St., Room 102

Westminster, MD 21157

Website: www.rapecrisiscc.org

**Phone:** 410-857-0900

410-857-7322 (24-Hour Hotline)

**Email:** info@rapecrisiscc.org

**Counties:** Carroll

Intake: Monday-Thursday 9:00 AM-5:00 PM, Friday 9:00 AM-4:00 PM

Walk-ins welcome.

**Eligibility:** Victim of sexual violence; Aged 12 or older.

**Description:** Provides free counseling and support services to Carroll County victims of sexual

violence and their families. Offers prevention education programs and

professional training in order to eliminate sexual violence through education and

advocacy.

Service: General Information and Referral Services, Rape and Sexual Assault Crisis

Services, Women

**Language:** English, Translators available for non-English speaking clients

#### **Senior Helpline**

Address: 12320 Parklawn Dr.

Rockville, MD 20852

Website: www.accessjca.org

**Phone:** 301-255-4200 (Maryland)

703-425-0999 (Virginia)

Counties: Maryland, Virginia

**Intake:** Call 301-255-4200 for additional information.

**Eligibility:** Individuals aged 60 or over.

**Description:** Helpline provides information and assistance to senior citizens in Maryland and

Virginia through a wide range of programs including information services, transportation options, adult day programs, connect the generations (enables children and older adults to collaborate and become friends), employment

training and placement, and computer skills development.

**Service:** Elderly, Education/Information on Legal Issues, General Information and Referral

Services, Nursing Home Residents, Senior Citizens

Language: English, Translation services available online at www.accessjca.org/

## Senior Legal Services, Baltimore City

**SLS** 

Address: 111 N. Calvert St., Suite 631

Baltimore, MD 21202

**Website:** www.baltimoreseniorlegalservices.org

**Phone:** 410-396-1322

Email: info@baltimorebar.org

**Counties:** Baltimore City

Intake: Monday–Friday 9:30 AM–5:00 PM

**Eligibility:** Baltimore City residents aged 60 or over.

**Description:** Program staff and volunteer attorneys provide advice and consultation, direct

representation, and education/outreach services to Baltimore City seniors aged 60 or over. SLS is a joint program of the Bar Association of Baltimore City and

the Baltimore Bar Foundation, Inc.

**Service:** Consumer Complaints – General, Elderly, Estates & Trust, General Civil Legal

Services, Housing, Landlord/Tenant, Nursing Home Residents, Public Benefits,

Senior Citizens

Language: English

#### **Sexual Assault Crisis Center**

Address: 1517 Ritchie Hwy., Suite 101 (or Suite 201)

Arnold, MD 21012

Website: www.aahealth.org/programs/behav-hlth/sexual-assault

**Phone:** 410-626-7800 (Administration)

410-222-RAPE (7273) (24-Hour Sexual Assault Crisis Hotline)

410-222-6800 (24-Hour Domestic Violence Crisis Hotline)

**Counties:** Anne Arundel

Intake: Walk-in 8:30 AM-8:00 PM

**Eligibility:** Must be resident of Anne Arundel County or must file in Anne Arundel County.

**Description:** Provides services to victims of rape, sexual assault, sexual abuse, and domestic

violence in Anne Arundel County.

**Service:** General Information and Referral Services, Rape and Sexual Assault Crisis

Services

#### **Sexual Assault Legal Institute**

#### **SALI**

Address: P.O. Box 8782

Silver Spring, MD 20907

Website: www.mcasa.org

**Phone:** 301-565-2277

1-877-496-SALI (7254)

**Counties:** Statewide

Intake: Call 301-565-2277 to schedule an appointment.

**Eligibility:** Eligibility requirements vary depending upon type of case.

**Description:** Provides direct legal services to survivors of sexual assault, including child sexual

abuse. Legal assistance is provided in civil and criminal cases. Case must be

related to sexual assault (civil, administrative, or crime victims rights).

**Service:** Criminal Law, Domestic Violence Legal Services, Education/Information on Legal

Issues, Family Law, LGBT Issues, General Civil Legal Services, Immigration, Rape

and Sexual Assault Crisis Services, Victim/Witness Assistance, Women.

**Language:** English, Spanish, Hindi, Urdu

## Sexual Assault/Spouse Abuse Resource Center, Inc.

#### **SARC**

Address: P.O. Box 1207

Bel Air, MD 21014

Website: www.sarc-maryland.org

**Phone:** 410-836-8431 (Office)

410-836-8430 (24 Hour Helpline)

**Email:** information@sarc-maryland.org

**Counties:** Harford

**Intake:** Services available by appointment (call 24 hour helpline) or walk-in.

Legal Program: Monday & Friday 8:30 AM-4:30 PM; Tuesday, Wednesday,

Thursday 8:30 AM-6:00 PM

Counseling services: Monday—Thursday 8:30 AM—8:00 PM

Eligibility: Generally no limiting eligibility criteria; Financial eligibility requirement (MLSC

guidelines) for divorce/custody cases.

**Description:** Assists adult and children victims of domestic violence, sexual assault, and

stalking through counseling services (group and individual); legal services (including representation and advocacy); safe house services (a 28-bed

emergency shelter); community outreach and education services; and a 24 hour

helpline. Also provides abuser/batterer counseling.

**Service:** Batterers' Program, Child Support, Domestic Violence, Domestic Violence

Counseling Services, Domestic Violence Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Education/Information on Legal Issues, Family Law, Food Distribution, General Information and Referral Services, Immigration, Rape and Sexual Assault Crisis Services, Victim/Witness

Assistance

**Language:** English, Spanish, Translation services available for other languages

#### Sixty Plus Legal Program

**Address:** c/o Maryland Senior Legal Hotline, Legal Aid Bureau, Inc.

500 E. Lexington St. Baltimore, MD 21202

**Website:** www.msba.org/sec comm/sections/elder/public serv.asp

**Phone:** Baltimore City: Bar Association of Baltimore City Lawyer Referral and

Information Service 410-539-3112

<u>Baltimore County:</u> Baltimore County Bar Association 410-337-9100 <u>Montgomery County:</u> Montgomery County Lawyer Referral Service

301-279-9100

All Other Counties: Maryland Senior Legal Helpline / Legal Aid Bureau

410-951-7760, or 800-999-8904 ext. 7760, or 800-396-4213

**Counties:** Statewide

Intake: Call Monday–Friday 9:00 AM–4:30 PM to schedule an appointment.

**Eligibility:** Financial eligibility requirement (MLSC guidelines). Individuals aged 60 or over.

**Description:** The Elder Law Section of the MSBA co-sponsors the Sixty Plus Legal Program

(preparation of simple wills, advance directives, and deeds for seniors with low

and moderate incomes) and the Medical Assistance Long Term Care

Representation Program (representation of individuals improperly denied

nursing home Medicaid coverage). The Sixty Plus Legal Program, for all parts of the state except Baltimore County, Baltimore City, and Montgomery County, is

administered by The Legal Aid Bureau's Maryland Senior Legal Helpline.

**Service:** Elderly, Estates & Trust, Lawyer Referral Services, Senior Citizens, Wills, Living

Wills, Powers of Attorney, Small Estates, Deed Changes

**Language:** English, Spanish Interpreters Available

#### **Southern Maryland Center for Family Advocacy**

#### **SMCFA**

Address: P.O. Box 760

Hollywood, MD 20636

Website: www.smcfa.net

**Phone:** 301-373-4141

**Email:** questions@smcfa.net

**Counties:** Calvert, Charles, Saint Mary's

Intake: Monday-Thursday 8:30 AM-12:00 PM and 12:30 PM-4:30 PM

Friday-8:30 AM-12:00 PM and 12:30 PM-3:30 PM

Eligibility: Financial eligibility requirement (MLSC guidelines). Residents of Calvert, Charles,

or Saint Mary's counties.

**Description:** Matches eligible clients in need of legal representation in family law matters

with a free or reduced fee attorney. Handles cases involving domestic issues,

divorce, custody, name changes, and protective order hearings.

**Service:** Domestic Violence, Domestic Violence Court Accompaniment, Domestic Violence

Legal Services, Domestic Violence Shelter, Family Law, Lawyer Referral Services,

Women

**Language:** English

## Spanish Legal Forms Helpline (Women's Law Center of Maryland, Inc.)

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

**Website:** www.wlcmd.org/projects.html#legalformshelpline

**Phone:** 877-293-2507

800-818-9888 (English)

410-321-8761 (Women's Law Center of Maryland Office Line)

Email: admin@wlcmd.org

**Counties:** Statewide

Intake: Call 1-877-293-2507 and leave a message. An attorney will return your call.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Assists Spanish-speaking litigants who are filing a family law case without an

attorney to complete the required domestic relations forms.

**Service:** Child Support, Family Law

**Language:** English, Spanish, Uses Language line as necessary

## Spanish Speaking Community of Maryland, Inc.

**Address:** 8519 Piney Branch Rd.

Silver Spring, MD 20901

**Phone:** 301-587-7217

301-587-7218

**Counties:** Maryland, Washington, DC, Pennsylvania, Virginia

Intake: Walk-in hours Monday–Thursday 8:30 AM–5:00 PM, Friday 8:30 AM–2:00 PM,

Saturday 8:00 AM-1:00 PM (1st and 3rd Saturday of each month).

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** La "Comunidad" provides guidance on available resources regarding health care,

housing, employment, education, and immigration.

The immigration team assists with U-Visas, petitions, citizenships, renewal of residency, and Dream Act. Also offers free legal consultations on immigration issues. The employment law team assists with the recovery of wages for those

who have been unfairly compensated regardless of U.S. status.

**Service:** Domestic Violence, Employment, General Information and Referral Services,

Health Care, Housing, Immigration, Lawyer Referral Services, Translation Services

## St. Ambrose Housing Aid Center

Address: 321 E. 25th St.

Baltimore, MD 21218

Website: www.stambros.org

**Phone:** 410-366-8550

Email: legal@stambros.org

**Counties:** Baltimore City, Central Maryland

Intake: Monday–Friday 9:00 AM–3:30 PM

**Eligibility:** Financial eligibility requirement.

**Description:** Provides advice and representation for low and moderate income residents on

housing related issues.

**Service:** Foreclosure, Housing, Landlord/Tenant

**Language:** English, Translators available for non-English speaking clients

#### **Tahirih Justice Center**

Address: 6402 Arlington Blvd., Suite 300

Falls Church, VA 22042

Website: www.tahirih.org

**Phone:** 571-282-6161

**Email:** justice@tahirih.org

Counties: Maryland, Washington, DC, Virginia

**Intake:** No walk-ins. By appointment only.

Clients from Baltimore call Thursday 10:00 AM-2:00 PM

Clients from Northern Virginia, Washington, DC, and the Greater Washington

Area call Tuesday 10:00 AM-2:00 PM

General Office Hours: Monday-Friday 9:00 AM-5:30 PM

**Eligibility:** Immigrant women.

**Description:** Provides a combination of direct social services and pro bono legal services to

immigrant women and girls. Issues include family law, immigration and gender

based asylum, domestic violence, and human trafficking.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, General Information and Referral Services, Immigration, Rape and

Sexual Assault Crisis Services, Victim/Witness Assistance

**Language:** English, Spanish, French. Interpreters available upon request for other languages

## TESS: Takoma Park-East Silver Spring Community Service Center

#### **TESS**

Address: 8513 Piney Branch Rd.

Silver Spring, MD 20901

**Website:** volunteer.truist.com/mcvc/org/10584388144.html

**Phone:** 301-565-7675

**Counties:** Montgomery

Intake: Pro Bono Program 1st and 3rd Wednesday of every month 6:00 PM-7:00 PM

Center walk-in hours Monday-Friday 9:00 AM-11:00 AM By appointment only

Monday-Friday 1:00 PM-3:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Bilingual (Spanish/English) staff provides information and assistance, referrals to

government and private resources and services, helping community members

with applications for rental and energy assistance, childcare assistance,

emergency services, food stamps support, health services and other supportive

services to Montgomery County residents.

**Service:** General Information and Referral Services, Immigration, Public Benefits

# The Gay, Lesbian, Bisexual and Transgendered Community Center of Baltimore and Central Maryland, Inc.

#### **GLCCB**

Address: 241 W. Chase St.

Baltimore, MD 21201

Website: www.glccb.org

**Phone:** 410-777-8145

**Counties:** Baltimore City, Baltimore County

Intake: Call 410-777-8145 Monday–Friday 10:00 AM–6:00 PM for additional

information.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Provides referrals to attorneys in civil and criminal cases generally at full fee.

Limited legal advice through volunteer attorneys of GLCCB. Holds support

groups and social groups.

**Service:** Community Organizations, Criminal Law, Discrimination, General Information

and Referral Services, Lawyer Referral Services, LGBT Issues, Mental Health

**Language:** English

#### **U.S. Equal Employment Opportunity Commission**

#### **EEOC**

Address: Baltimore District/City Crescent Building

10 S. Howard St., 3rd Floor

Baltimore, MD 21201

**Website:** www.eeoc.gov/field/baltimore/index.cfm

**Phone:** 800-669-4000 (General or to file a complaint)

866-408-8075 (Existing business)

TTY: 800-669-6820

**Counties:** Statewide

Intake: Call Monday–Friday 8:30 AM–5:00 PM

Walk-in Monday-Thursday 8:30 AM-3:00 PM and Friday 9:00 AM-12:00 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Responsible for enforcing federal laws that make it illegal to discriminate against

a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated

in an employment discrimination investigation or lawsuit.

**Service:** Alternative Dispute Resolution, Disabled Persons, Discrimination, Employment,

Mediation

**Language:** English

# **University of Maryland Francis King Carey School of Law Clinical Law Program**

Address: Clinical Law Office

500 W. Baltimore St. Baltimore, MD 21201

**Website:** www.law.umaryland.edu/programs/clinic/clinic\_life.html

**Phone:** 410-706-3295 or 410-706-7214

**Counties:** Statewide

**Intake:** Call 410-706-3295 for appointment.

**Eligibility:** Financial eligibility requirements vary. Call for additional information.

**Description:** Under the supervision of experienced lawyers and professors, Rule 16 student

attorneys provide no-cost legal representation to Maryland residents on a wide

variety of legal issues.

Service: Children and Youth Services, Community Organizations, Consumer Complaints –

General, Disabled Persons, General Information and Referral Services, Health Care and Public Health, HIV/AIDS, Immigration, Juveniles, Mediation, and more.

#### **Clinical Programs:**

- Access to Justice Clinic:
   Effective Assistance of Counsel at Bail
- ADR/Mediation Clinic
- Appellate Advocacy Clinic
- Appellate/Post Conviction Clinic
- Civil Rights of Persons with Disabilities Clinic
- Community Development & Recovery: LTP
- Community Justice Clinic
- Consumer Protection Clinic
- Drug Policy and Public Health Strategies Clinic
- Environmental Law Clinic

- Gender Violence Clinic
- Health Care Delivery/Child Welfare Legal Issues Clinic
- Immigration Clinic
- Intellectual Property Law Clinic
- Juvenile Law, Children's Issues & Legislative Advocacy Clinic
- Landlord Tenant Clinic: LTP
- Low Income Taxpayer Clinic
- Public Health Law Clinic
- Re-Entry of Ex-Offenders: LTP

## University of Maryland Francis King Carey School of Law Clinical Law Program: Center for Dispute Resolution

#### **C-DRUM**

Address: 500 W. Baltimore St.

Baltimore, MD 21201

Website: www.cdrum.org

**Phone:** 410-706-3295

410-706-4272

410-706-3274

**Email:** cdrum@law.umaryland.edu

**Counties:** Charles, Dorchester, Frederick, Garrett, Harford, Howard, Kent, Montgomery,

Prince George's, Queen Anne's, Saint Mary's, Somerset, Talbot, Washington,

Wicomico, Worcester, Washington, DC

Intake: By appointment only. C-DRUM operates Monday–Friday 9:00 AM–5:00 PM

Email or phone calls accepted anytime.

**Eligibility:** Financial eligibility requirements vary. Call for additional information.

**Description:** Promotes the use of appropriate dispute resolution throughout Maryland.

Provides general conflict resolution services including mediation and facilitation to individuals and organizations. Trains individuals, organizations, and students

on conflict resolution skills and mediation techniques. Provides funds to

Maryland public schools for the implementation of conflict resolution education programs. Conducts research and scholarship on conflict resolution topics and

issues.

**Service:** Children and Youth Services, Alternative Dispute Resolution, Mediation

**Language:** English

## University of Maryland Francis King Carey School of Law Clinical Law Program: Community Development and Recovery Clinic

Address: 500 W. Baltimore St.

Baltimore, MD 21201

Website: www.law.umaryland.edu/programs/clinic

**Phone:** 410-706-3295

Counties: Baltimore City, Baltimore County, Montgomery, Prince George's

Intake: Call 410-706-3295 Monday–Friday 9:00 AM–4:00 PM

**Eligibility:** Financial eligibility requirements vary. Call for additional information.

**Description:** Provides legal services for community-based organizations (formation, tax

exemption, legal aspects of operation, transactions, compliance); and regarding housing, accountable development, foreclosure/reuse of foreclosed properties,

public-private agreements.

**Service:** Community Organizations, Legal Services for Non-Profit Organizations

**Language:** English

## University of Maryland Francis King Carey School of Law Clinical Law Program: JustAdvice®

Address: 500 W. Baltimore St., Suite 360

Baltimore, MD 21201

Website: justadvice.wordpress.com

**Phone:** 410-929-4809

Email: JustAdvice@law.umaryland.edu

**Counties:** Baltimore City, Somerset, Wicomico, Worcester

Intake: To schedule an appointment call 410-929-4809 or email

JustAdvice@law.umaryland.edu.

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** For a \$10 fee attorneys provide brief 30-minute legal advice on a wide variety of

civil and criminal matters. The JustAdvice Program is a limited-scope legal advice

service and should not be considered a substitute for representation.

**Service:** Bankruptcy, Child Support, Criminal Law, Education/Information on Legal Issues,

Elderly, Employment, Estates & Trust, Expungements, Family Law, Foreclosure, General Civil Legal Services, General Information and Referral Services, Housing, Immigration, Insurance, Landlord/Tenant, Public Benefits, Social Security, Special

Education, Tax, Veterans Rights and Benefits

**Language:** English, Spanish, Interpreters available upon request for other languages.

## **Veterans Consortium Pro Bono Program**

Address: 2101 L St. NW, Suite 420

Washington, DC 20037

Website: www.vetsprobono.org

**Phone:** 202-628-8164

888-838-7727

**Email:** mail@vetsprobono.org

Counties: Maryland, Washington, DC, Pennsylvania, Virginia

**Intake:** Call 202-628-8164 for additional information.

**Eligibility:** Veterans or qualified family members.

**Description:** Provides assistance to unrepresented veterans or their family members who

have filed appeals at the U.S. Court of Appeals for Veterans Claims (Court).

Anyone whose case is not accepted by the Program will receive substantive legal advice about his or her case and an explanation as to why the Pro Bono Program

cannot place the appeal with a volunteer attorney.

**Service:** Veterans Rights and Benefits

### **Victim Assistance and Sexual Abuse Program**

#### **VASAP**

Address: 1301 Piccard Dr., Suite 4100

Rockville, MD 20850

Website: www.vasap.org

**Phone:** 240-777-1355 (Office)

240-777-4357 (24-Hour Crisis Line)

TTY: 240-777-1347

**Email:** vasap@montgomerycountymd.gov

**Counties:** Montgomery

**Intake:** No walk-ins. By appointment only.

**Eligibility:** Must be resident of Montgomery County.

**Description:** Provides services to victims of crimes, their families, and significant others.

VASAP serves victims of sexual assault, homicide, DWI, hate crimes, harassment

and childhood abuse.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Legal Services, Victim/Witness Assistance, Women

**Language:** English, Spanish, French

## Walden-Sierra (Walden Behavioral Health – Crisis Intervention/Addiction Trauma Counseling)

Address: 30007 Business Center Dr.

Charlotte Hall, MD 20622

Website: www.waldensierra.org

**Phone:** 301-997-1300 (Services & Staff)

301-863-6661 (24-Hour Hotline)

888-912-7366 (24-Hour Hotline)

Counties: Southern Maryland

Intake: Call Monday—Thursday 9:00 AM—8:00 PM, Friday 8:00 AM—4:00 PM or 24 hour

hotline. Walk-ins accepted but suggested to call first.

**Eligibility:** Program eligibility varies. Call for additional information.

Description: Provides mental health, substance use, crisis, and trauma recovery support

services to children and adults. MVA classes available.

**Service:** Mental Health, Victim/Witness Assistance, Women, Crisis Intervention,

Addiction/Trauma Counseling

**Language:** English, Spanish interpreters available

# Washington Lawyers Committee for Civil Rights and Urban Affairs (Local branch of Lawyers' Committee for Civil Rights)

Address: 11 DuPont Circle, NW, Suite 400

Washington, DC 20036

Website: www.washlaw.org

**Phone:** 202-319-1000

800-299-8308

Email: WLC@washlaw.org

**Counties:** Washington, DC

Intake: By appointment only. Monday–Friday 9:00 AM–5:30 PM

**Eligibility:** None. This organization has no limiting eligibility criteria.

**Description:** Povides pro bono direct legal services and some class action services to those

needing assistance with issues pertaining to Equal Employment Opportunity, Fair Housing, Immigrant and Refugee rights (different than Immigration), Disability

Rights, and Prisoners rights.

**Service:** Equal Employment Opportunity, Fair Housing, Immigrant and Refugee rights

(different than Immigration), Disability Rights, Prisoners' rights

#### Whitman-Walker Health Legal Services Program

Address: 1701 14th St., NW

Washington, DC 20009

Website: www.whitman-walker.org

**Phone:** 202.745.7000, 202-939-7627

Email: Ibrubaker@whitman-walker.org

info@whitman-walker.org (general)

appointments@whitman-walker.org

Counties: Maryland, Washington, DC, Virginia

Intake: Monday–Friday 9:00 AM–5:30 PM Recommended to call first, but walk-ins

accepted.

**Eligibility:** No limiting eligibility criteria for most programs.

**Description:** Assists persons living with HIV/AIDS in the Washington metropolitan area to

understand and enforce their rights in the workplace, obtain access to affordable

and nondiscriminatory health care, protect their medical privacy, obtain

disability income through Social Security and insurance policies if they were too sick to work, navigate U.S. immigration laws if they were non-citizens, safeguard their own and their families' futures with appropriate wills, advance healthcare directives and powers of attorney, and obtain relief from debt. Services also available to HIV-negative medical clients of Whitman-Walker and to LGBT

persons encountering discrimination or needing assistance with health/disability

insurance, public benefits, immigration, or wills and advance healthcare

directives. Also do name/gender change work for transgender population in MD,

DC, and VA.

**Service:** Discrimination, Employment, Estates & Trust, LGBT Issues, General Information

and Referral Services, Health Care and Public Health, HIV/AIDS, Immigration,

**Public Benefits** 

### Women's Law Center of Maryland, Inc.

#### **WLC**

Address: 305 W. Chesapeake Ave., Suite 201

Towson, MD 21204

Website: www.wlcmd.org

**Phone:** 410-321-8761

**Email:** admin@wlcmd.org

**Counties:** Statewide

Intake: Monday–Friday 8:30 AM–4:30 PM

**Eligibility:** Eligibility requirements vary depending upon type of case.

**Description:** Provides representation for victims of domestic violence in protective order

hearings. Provides representation to foreign-born victims of domestic violence in immigration matters. Provides brief information and advice regarding family law and employment law through hotlines. Matches eligible clients with free

attorneys for family law cases.

**Service:** Child Support, Domestic Violence Legal Services, Education/Information on Legal

Issues, Employment, Family Law, Immigration, Women

**Language:** English, Uses Language line as necessary

## **World Relief Baltimore Immigration Legal Clinic**

#### **WRBIC**

**Address:** 7 E. Baltimore St.

Baltimore, MD 21202

**Website:** www.worldrelief.org/page.aspx?pid=2896

**Phone:** 410-244-0002

**Email:** proby@wr.org –or– adixon@wr.org

**Counties:** Maryland, Washington, DC, Delaware, Pennsylvania, Virginia

Intake: Walk-in consultations (Spanish speaking) on Tuesdays, must arrive by 9:30 AM,

first come, first served. \$60.00 consultation fee.

Walk-in consultations (non-Spanish speaking) on Wednesdays, must arrive by

9:30 AM, first come, first served. \$60.00 consultation fee.

Eligibility: No limiting eligibility criteria for consultations, however representation limited

to low income individuals.

**Description:** Advises and represents immigrants and their families in any immigration matter

other than employment-based immigration. Includes applying for permanent residence and work permits, petitioning for family members to remain or reunite

with them in the U.S., applying for naturalization, and removal proceedings.

World Relief and the University of Maryland Francis King Carey School of Law offer free legal consultations at the law school every 1<sup>st</sup> and 3<sup>rd</sup> Friday of the month for immigration court proceedings (removal/deportation). Must arrive by 9:30 AM, first come, first served. Clients should bring any necessary documents

with them to free consultation.

Service: Immigration

Language: English, Spanish, French, Portuguese

## **YWCA Annapolis and Anne Arundel County**

#### **YWCA**

Address: 1517 Ritchie Hwy., Suite 201

Arnold, MD 21012

Website: www.annapolisywca.org

**Phone:** 410-626-7800

410-222-6800 (Domestic Violence Hotline)

410-222-7273 (Domestic Violence Hotline)

**Counties:** Anne Arundel

Intake: No walk-ins. Call domestic violence hotline at 410-222-6800 or 410-222-7273

**Eligibility:** Must be resident of Anne Arundel County.

**Description:** Assists domestic violence victims in Anne Arundel County. Services include

shelter and legal representation for securing a protective order. YWCA may also arrange for counseling, referrals for legal assistance in domestic violence and sexual assault/rape cases, and legal advice on divorce and separation cases.

**Service:** Domestic Violence, Domestic Violence Counseling Services, Domestic Violence

Court Accompaniment, Domestic Violence Legal Services, Domestic Violence Shelter, Rape and Sexual Assault Crisis Services, Victim/Witness Assistance,

Women

**Language:** English, Interpreters may be available upon request

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