PBRC's Impact in 2023

The Pro Bono Resource Center of Maryland (PBRC) serves a dual purpose:

- To offer direct legal services in specific emerging issues of impact and unmet need.
- To serve as the **hub for volunteer civil legal services** in the state, matching volunteers with non-profit legal services entities and offering support, training, mentorship, technical assistance.



Direct Services

PBRC focuses on addressing unmet civil legal needs of marginalized populations to achieve financial and housing stability and offer safety to families. By **hosting 667 community-based and courthouse clinics**, we served **over 6,400 clients** including consumer debtors, tenants, at-risk homeowners, seniors, and immigrant children and families. **In 2023, PBRC attorneys and volunteers prevailed in 88-99% of their cases.**

In 2023, PBRC:

- Provided \$509,200 in donated legal services to low-income Marylanders who lacked access to legal representation.
- Impacted 13,850 people through our direct legal services.
- Saved clients \$2,674,733 in legal fees and alleged unpaid debts that could be used to spend on basic necessities.
- Provided 2,355 hours of volunteer legal service at PBRC's clinics, helping to meet the heightened need for legal assistance.

The typical PBRC client profile is a woman identifying as Black or brown, just over age 40, and living on a yearly household income of about \$26,000 for a household size of 3 that includes at least 1 minor dependent. Overall, we directly impacted 13,850 financially strapped people in Maryland.

Professional Training & Support Services

PBRC serves as the state's premier coordinator, trainer, and support center for volunteer civil legal assistance. For over 34 years, PBRC's team has recruited, trained, and mentored volunteer attorneys and other advocates to widen access to legal services. The fourth annual Professional Skills Academy also presented attorney Fellows a special opportunity for diversity, inclusion and service with one-on-one mentorship.



In 2023, PBRC

- Trained **683 volunteer and staffadvocates** committed to serving low-income clients through over **35 partner organizations**.
- Offered **45 legal training courses** that can be accessed on-demand across many areas of law, including: Estate Planning, Immigration, Eviction Prevention, Veteran's Assistance, and more.
- Hosted the largest access to justice conference in the state to date with over 315 participants.