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Subject: **Enable Multi-Factor Authentication (MFA) Now for Enhanced Security!**



## Attorney Information System (AIS)

The Maryland Judiciary is committed to protecting data using the highest security standards. We recognize that you entrusted us with your personal information, and we hold ourselves to the highest level of standards to protect it. To improve the security of that information, we are implementing Multi-Factor Authentication (MFA) when accessing the Attorney Information System (AIS).

MFA is an authentication process that adds an extra layer of protection by requiring multiple forms of verification to access your account beyond just a password. By enabling MFA, we significantly reduce the risk of unauthorized access, data breaches, and identity theft.

### **Action Required:**

Immediate Action: Please enable MFA for your account.

Deadline: **MFA will become mandatory for all users in April 2025.** It is available for self-registration until then.

How to Enable MFA: To enable MFA, follow the link to the [MFA Quick Reference Card](#). This reference card provides detailed instructions on how to enable multi-factor authentication for your AIS account.

We appreciate your support during this transition as we take steps to enhance our account login security. Together, we can protect and maintain a safe environment for everyone.

Please direct questions to Customer Services at 410-260-1114 or by email at [mdcourts@service-now.com](mailto:mdcourts@service-now.com).

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## NOTICE

The attorney compliance cycle will open **July 10**. Look for another email from [attorney.communication.noreply@mdcourts.gov](mailto:attorney.communication.noreply@mdcourts.gov) on July 10, 2024, inviting you to go on online to pay your annual Client Protection Fund assessment, confirm your tax i.d. number, and complete your pro bono and IOLTA reports.

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